	Q1 – FY21/22						Q2 – FY21/22						FY Total	
	Routine		High		Urgent		Routine		High		Urgent		TTOLA	
Cases by Priority	OPT	OPN	OPT	OPN	OPT	OPN	OPT	OPN	OPT	OPN	OPT	OPN	OPT	OPN
Received	30	10	0	0	0	0	43	36	1	0	0	0	74	46
Closed	40	33	2	0	0	0	62	23	0	0	0	0	104	56
Average Age (days) - Closed	290	240	690	0	0	0	294	455	0	0	0	0	212	116
Pending	160	113	6	1	0	0	159	123	6	1	3	0	334	238
Average Age (days) – Pending	449	703	593	338	0	0	370	665	0	0	0	0	235	284
Referred to AG	1	0	0	0	0	0	2	1	1	0	0	0	4	1
Pending at AG	4	2	3	0	0	0	2	1	1	0	0	0	10	3
Final Disciplinary Orders	1	1	0	0	0	0	1	1	0	0	0	0	2	2

Agenda Item 11Ai – Quarter 2 Statistics for FY 2021 / 2022