

Memo

2450 Del Paso Road, Suite 105 Sacramento, CA 95834 (916) 575-7170, (916) 575-7292 Fax www.optometry.ca.gov

To: Board Members Date: August 3, 2018

From: Mark Morodomi, Chair Telephone: (916) 575-7170

Consumer Protection Committee

Subject: Agenda Item 8 A. – Update, Discussion and Possible Action Regarding Board

Committee Reports: A. Consumer Protection Committee

A. Consumer Protection Committee (CPC)

From Mark Morodomi, CPC Chair

[Note: Committee did not meet June 29, 2018] Prior Meeting Audio: March 23, 2018

Summary of Requested Action: Board discussion is requested on 4 issues related to the amended Disciplinary Guidelines (Attachment 1):

Disciplinary Guidelines Amendments

As previously reported, the CPC was tasked with implementing the Board's Strategic Plan Objective 4.8:

Analyze the <u>2012 Disciplinary Guidelines</u> for optometrists and revise where necessary, to promote consistency and fairness with enforcement decisions and enhance consumer protection.

The CPC selected two members (Mark Morodomi and Dr. Debra McIntyre) to assist in reviewing the current guidelines and develop recommendations for CPC consideration. The CPC discussed the recommendations on March 23, 2018 and propose further amendments focusing on the following areas:

- 1. <u>Suspension</u>: Under the "Recommended Discipline Based on Violation" [p. 38 of DRAFT guidelines], whenever Suspension is ordered under "Required" or "If Warranted," current language requires a 30-day minimum suspension period. Draft changes delete the 30-day minimum requirement to allow more discretion for the Board to order shorter suspension periods. The CPC requests the Board further discuss the minimum suspension period to determine if there are some violations that should still require a 30-day minimum suspension. Specifically, in cases involving excessive prescribing [p. 38], gross negligence [p. 39], fraud [p. 41], unlawful solicitation [p. 44], unlawful referrals [p. 45], employing cappers or steerers [p. 45], and fraudulently altering medical records [p. 46].
- 2. <u>Failing Continuing Education Audits</u>: To renew an optometrist license, licensees self-certify they met the continuing education requirements. Those licensees are then subject to random Board audits to ensure compliance. In disciplinary cases involving failing to

complete continuing education requirements, the Board typically charges the violations of BPC § 3106, 3110(a), 3110 (e). According to the current disciplinary guidelines, the required terms would be the following [p. 41 ("Fraud, Misrepresentation or Dishonesty") or 47 ("False Representation of Fact"):

1-16.1 Standard Conditions

24. Remedial Education

32. Audit Required

39. Medical Record Keeping Course

However, the CPC requests the Board consider a separate section for those who fail CE audits that rise to the level of discipline, and have more applicable required conditions, as drafted by staff:

CE Audit Failure (B& P Code <u>3106</u>, <u>3110(a)</u>, <u>3110(e)</u>)

Maximum Discipline: Revocation

Minimum Discipline: Suspension until CE Compliance verified

Required:

1-16 Standard Terms38. Continuing Education

- 3. Worksite Monitor for Failing to Refer: Current language lists "Worksite Monitor" under the "If Warranted" section for those on probation for failing to properly refer patients [p. 40]. Draft changes move "Worksite Monitor" to required. However, this condition can prove cumbersome to probationers. The CPC requests the Board further discuss if this condition should be required in every case involving failing to refer violations or whether it should remain under "If warranted".
- 4. Part III Clinical Skills for Violation of Health and Safety Standards: Recommended changes require every probationer pass the clinic skills portion of the national exam. However, the Board may want to determine if, based on the Clinical Exam Skills Candidate Guide, this requirement should be required in every case to adequately address the violation.

The following is a summary of the other amendments to the guidelines:

Technical/Non-substantive Changes

 Several technical/non-substantive changes were made throughout the document to promote clarity and consistency.

Employment Limitations [p. 30]

- The current language prohibits the probationer's ability to work in any health care setting as a supervisor of optometrists and allows discretion for the Board to additionally restrict supervising technicians and/or unlicensed assistive personnel.
- The recommended change allows probationers to supervise optometrists on a case by case basis.

Discontinuing Treatment [p. 31]

- Current language requires probationers to continue treatment until further notice from the Board.
- Recommended language clarifies treatment can be discontinued after Board notification and upon the recommendation of the treating psychiatrist, psychologist, or other health practitioner.

• Billing Auditor Report [p. 35]

- Current report language was copied from the worksite monitor report for those monitoring probationers due to substance abuse.
- Recommended language removes the requirement for a worksite monitor to report changes in behavior and/or personal habits and the assessment of the Respondent's ability to practice safely. A billing auditor (a certified public accountant) reviewing financial records should not be responsible for this assessment.

Prescription Records [p. 36]

- Current language applies only to lens prescriptions.
- Recommended language makes the language applicable to both lens and medication prescriptions.

• Recommended Discipline Based on Violation [pp. 38-53]

- Current language includes required probation terms that may not relate to the <u>violation</u>. For example, a licensee who was placed on probation for excessively prescribing hydrocodone is currently required to take a Medical Record Keeping course. A Board approved course (e.g., <u>PACE</u>) is typically two days and costs roughly \$1,300. However, the licensee may not have had any issues with record keeping.
- Recommended language updates "Required" and "If Warranted" conditions to better fit the violation(s).

Attachment

1. Draft Disciplinary Guidelines



UNIFORM STANDARDS RELATED TO SUBSTANCE ABUSE

&

DISCIPLINARY GUIDELINES

(DG 45, 054-20128)

"Protection of the Public Shall be the Highest Priority" Business and Professions Code, §3010.1

> 2450 Del Paso Road, Suite 105 Sacramento, CA 95834 T: 916-575-7170 | F: 916-575-7292 optometry@dca.ca.gov

DRAFT 4 DRAFT

DRAFT

TABLE OF CONTENTS

INTRODUCTION4
PUBLIC RECORD4
COST RECOVERY4
PROBATION MONITORING PURPOSE
CITATIONS5
STIPULATED SETTLEMENTS
DISCIPLINARY GUIDELINES6
EVIDENCE IN AGGRAVATION/MITIGATION OF DISCIPLINE
DISCIPLINARY GUIDELINES SUMMARY FOR USE BY7
ADMINISTRATIVE LAW JUDGES7
UNIFORM STANDARDS RELATED TO SUBSTANCE ABUSE8
UNIFORM STANDARDS FOR SUBSTANCE-ABUSING LICENSEES8
1. CLINICAL DIAGNOSTIC EVALUATION8
2. REMOVAL FROM PRACTICE PENDING CLINICAL DIAGNOSTIC EVALUATION9
3. BOARD COMMUNICATION WITH PROBATIONER'S EMPLOYER9
4. DRUG TESTING STANDARDS9
5. PARTICIPATION IN GROUP SUPPORT MEETINGS
6. DETERMINING WHAT TREATMENT IS NECESSARY
7. WORKSITE MONITOR REQUIREMENTS
8. PROCEDURE FOR POSITIVE TESTING
9-10. MAJOR/MINOR VIOLATIONS & CONSEQUENCES
11. PETITION FOR RETURN TO PRACTICE
12. PETITION FOR REINSTATEMENT
PROBATIONARY TERMS AND CONDITIONS15
MODEL DISCIPLINARY ORDERS
MODEL PROBATIONARY ORDERS
STANDARD TERMS AND CONDITION

RECOMMENDED DISCIPLINE BASED ON VIOLATION	35
OPTIONAL CONDITIONS	23
STANDARD ALCOHOL/DRUG CONDITIONS	21

INTRODUCTION

The California State Board of Optometry's (hereafter Board) mission is to serve the public and optometrists by promoting and enforcing laws and regulations, which protect the health and safety of California's consumers and to ensure high quality care.

In keeping with its mandate to protect the consumer of optometric services from the unsafe, incompetent and/or negligent optometrists, the Board has adopted the following recommended guidelines for disciplinary orders and conditions of probation for violations of the Optometry Practice Act.

The Board's disciplinary guidelines were designed for use by Administrative Law Judges, attorneys from the Office of the Attorney General, licensees, Board staff and others involved in the Board's disciplinary process and are to be followed in all disciplinary actions involving the Board. The Board has the final authority over the disposition of its cases, and to complete its work, it utilizes the Office of the Attorney General and the Office of Administrative Hearings.

This manual includes factors to be considered in aggravation or mitigation, guidelines to be used by Administrative Law Judges for a violation(s) of specific statutes, and standard and specialty probationary terms and conditions.

If, at the time of hearing, the Administrative Law Judge finds that the Respondent for any reason is not capable of safe practice, the Board favors outright revocation of the license. If, however, the Respondent has demonstrated a capacity to practice optometry safely, a stayed revocation order with probation is recommended.

Suspension of a license may also be appropriate where the public may be better protected if the practice of the optometrist is suspended in order to correct deficiencies in skills, education, or personal rehabilitation.

The Board recognizes that these recommended penalties and conditions of probation are merely guidelines and that aggravating or mitigating circumstances and other factors may necessitate deviation from these guidelines in particular cases.

PUBLIC RECORD

It is the Board's policy that all letters of license denial, citations issued and final decisions will be published as a matter of public record and shall be available on the Internet, pursuant to Business and Professions Code, section <u>27</u>.

COST RECOVERY

The Board seeks recovery of all investigative and prosecution costs in all disciplinary cases. The costs include all charges incurred from the Office of the Attorney General, the Division of Investigation, and Board services, including, but not limited to, expert consultant opinions and services, pursuant to Business and Professions Code, section 125.3. The Board seeks recovery of these costs because the burden for payment of the costs of investigation and prosecution of disciplinary cases should fall upon those whose proven conduct required investigation and prosecution, not upon the profession as a whole.

DRAFT 7 DRAFT

PROBATION MONITORING PURPOSE

The purpose of the probation monitoring program is to maintain public protection by proactively monitoring probationers to ensure terms and conditions are met. The Board will work to:

- 1) Allow for the probationer's rehabilitation if that is his/her choice;
- 2) Allow the probationer an opportunity to practice in a professional manner with restrictions and guidance from a community support system and designated probation monitor to prevent future occurrences; and
- 3) Allow for education of the individual as to the responsibilities, requirements and professionalism mandated of an optometrist.

It is the policy of the Board that if a probationer is found to be in violation of any term of probation at any time during the probation period, the Board shall immediately be notified of the violation so that disciplinary action may be considered.

CITATIONS

The Board has the authority to issue citations and fines for violations of several sections of the Board of Optometry Practice Act and its regulations. Citations issued may include an order for abatement, a fine, or both. Citations are issued at the discretion of the Board. The issuance of a citation is separate from and may be in addition to any other administrative discipline, civil remedies, or criminal penalties. (California Code of Regulations section 1399.380(h)). Any prior citation may be used in future actions as aggravating evidence.

STIPULATED SETTLEMENTS

The Board will consider stipulated settlements to promote cost effectiveness and to expedite disciplinary decisions if such agreements are consistent with the Board's mandate.

DRAFT 8 DRAFT

DISCIPLINARY GUIDELINES 2012 EDITION

EVIDENCE IN AGGRAVATION/MITIGATION OF DISCIPLINE

The following are examples of aggravating and mitigating circumstances which may be considered by Administrative Law Judges in providing for discipline in their proposed decisions:

EVIDENCE IN AGGRAVATION OF DISCIPLINE

- 1. Patient's trust, health, safety or well-being was jeopardized.
- 2. Patient's or employer's trust violated (e.g., theft, embezzlement, fraud).
- 3. History of prior discipline.
- 4. Patterned behavior: Respondent has a history of one or more violations or convictions related to the current violation(s).
- 5. Perjury on official Board forms.
- 6. Violent nature of crime or act.
- 7. Violation of Board Probation.
- 8. Failure to provide a specimen for testing in violation of terms and conditions of probation.
- 9. Commission of any crime against a minor, or while knowingly in the presence of, or while caring for, a minor.

EVIDENCE IN MITIGATION OF DISCIPLINE

- Recognition by Respondent of his or her wrongdoing and demonstration of corrective action to prevent recurrence.
- 2. Respondent was forthcoming and reported violation or conviction to the Board.
- 3. A substantial amount of time since the violation or conviction occurred.
- 4. No prior criminal or disciplinary history.

DRAFT 9 DRAFT

DISCIPLINARY GUIDELINES SUMMARY FOR USE BY ADMINISTRATIVE LAW JUDGES

To establish consistency in discipline for similar offenses on a statewide basis, the Board of Optometry has adopted these uniform disciplinary guidelines for particular violations. This document, designed for use by administrative law judges, attorneys, optometrists and ultimately the Board, shall be revised from time to time following public hearing by the Board and will be disseminated to interested parties upon request.

Additional copies of this document may be obtained by contacting the Board of Optometry at its offices in Sacramento, California. There may be a charge assessed sufficient to cover the cost of production and dissemination of copies. In determining the appropriate discipline, consideration should be given to any mitigating or aggravating circumstances. All decisions shall include cost recovery in accordance with Business and Professions Code section 125.3.

The Board recognizes that these penalties and conditions of probation are merely guidelines and that mitigating or aggravating circumstances may necessitate deviations. If there are deviations or omissions from the guidelines, the Board would request that the Administrative Law Judge hearing the matter include some statement of this in the proposed decision so that the circumstances can be better understood and evaluated by the Board upon review of the proposed decision and before its ultimate action is taken.

These guidelines are incorporated by reference in §1575 of Division 15 of Title 16 of the California Code of Regulations.

DRAFT 10 DRAFT

§1575. UNIFORM STANDARDS RELATED TO SUBSTANCE ABUSE AND DISCIPLINARY GUIDELINES

§1575. Uniform Standards Related to Substance Abuse and Disciplinary Guidelines In reaching a decision on a disciplinary action under the Administrative Procedures Act (Government Code Section 11400 et seq.), the Board of Optometry shall comply with the "Uniform Standards Related to Substance Abuse" (Uniform Standards) and consider the "Disciplinary Guidelines" (DG-4, 5-2012) which are hereby incorporated by reference. The Disciplinary Guidelines apply to all disciplinary matters; Uniform Standards apply to a substance-abusing licensee.

- (a) Subject to subdivision (b), deviation from the Disciplinary Guidelines, including the standard terms of probation, is appropriate where the Board, in its sole discretion, determines that the facts of the particular case warrant such a deviation - for example: the presence of mitigating factors; the age of the case; evidentiary problems.
- (b) If the conduct found to be a violation involves drugs and/or alcohol, the licensee shall be presumed to be a substance-abusing licensee for purposes of Section 315 of the Code. If the licensee does not rebut that presumption, then the Uniform Standards for substance-abusing licensees shall apply.

Note: Authority cited: Sections $\underline{3025}$ and $\underline{3090}$, Business and Professions Code; and Sections $\underline{11400.20}$, Government Code. Reference: Sections $\underline{315}$, $\underline{315.2}$, $\underline{315.4}$, $\underline{480}$, $\underline{3090}$, $\underline{3091}$ and $\underline{3110}$, Business and Professions Code; and Sections $\underline{11400.20}$, and $\underline{11425.50(e)}$, Government Code.

UNIFORM STANDARDS FOR SUBSTANCE-ABUSING LICENSEES

Pursuant to Business and Professions Code §315, the following standards shall be adhered to in all cases in which an optometrist's license is placed on probation because the optometrist is a substance-abusing licensee. These standards are not guidelines and shall be followed in all instances, except that the Board may impose more restrictive conditions if necessary to protect the public.

1. CLINICAL DIAGNOSTIC EVALUATION

If a clinical diagnostic evaluation is ordered, the following applies:

The clinical diagnostic evaluation shall be conducted by a licensed practitioner who:

- holds a valid, unrestricted license, which includes scope of practice to conduct a clinical diagnostic evaluation;
- has three (3) years experience in providing evaluations of health professionals with substance abuse disorders; and,
- · is approved by the Board.

The clinical diagnostic evaluation shall be conducted in accordance with acceptable professional standards for conducting substance abuse clinical diagnostic evaluations. The clinical diagnostic evaluation report shall:

- set forth, in the evaluator's opinion, whether the licensee has a substance abuse problem;
- set forth, in the evaluator's opinion, whether the licensee is a threat to himself/herself or others; and,

DRAFT 11 DRAFT

 set forth, in the evaluator's opinion, recommendations for substance abuse treatment, practice restrictions, or other recommendations related to the licensee's rehabilitation and safe practice.

The evaluator shall not have a financial relationship, personal relationship, or business relationship with the licensee within the last five years. The evaluator shall provide an objective, unbiased, and independent evaluation.

If the evaluator determines during the evaluation process that a licensee is a threat to himself/herself or others, the evaluator shall notify the Board within 24 hours of such a determination.

For all evaluations, a final written report shall be provided to the Board no later than ten (10) days from the date the evaluator is assigned the matter unless the evaluator requests additional information to complete the evaluation, not to exceed 30 days.

2. REMOVAL FROM PRACTICE PENDING CLINICAL DIAGNOSTIC EVALUATION

The Board shall order the licensee to cease practice during the clinical diagnostic evaluation pending the results of the clinical diagnostic evaluation and review by Board staff.

While awaiting the results of the clinical diagnostic evaluation required in Uniform Standard #1, the licensee shall be randomly drug tested at least two (2) times per week.

After reviewing the results of the clinical diagnostic evaluation, and the criteria below, a probation manager shall determine, whether or not the licensee is safe to return to either part-time or full-time practice. However, no licensee shall return to practice until he or she has at least 30 days of negative drug tests.

- the license type;
- the documented length of sobriety/time that has elapsed since substance use;
- the scope, pattern of use, and history of drug/alcohol use;
- the treatment history;
- the licensee's medical history and current medical condition;
- · the nature, duration and severity of substance abuse, and
- whether the licensee is a threat to himself/herself or the public.

3. BOARD COMMUNICATION WITH PROBATIONER'S EMPLOYER

The licensee shall provide to the Board the names, physical addresses, mailing addresses, and telephone numbers of all employers and supervisors and shall give specific written consent that the licensee authorizes the Board and the employers and supervisors to communicate regarding the licensee's work status, performance, and monitoring.

4. DRUG TESTING STANDARDS

The following standards shall govern all aspects of testing required to determine abstention from alcohol and drugs for any person whose license is placed on probation due to substance use:

Testing Frequency Schedule

A Board may order a licensee to drug test at anytime. Additionally, each licensee shall be tested RANDOMLY in accordance with the schedule below:

DRAFT 12 DRAFT

Level	Segment of Probation/Diversion	Minimum Range of Number of Random Tests
I	Year 1	52-104 per year
*	Year 2+	36-104 per year

^{*}The minimum range of 36-104 tests identified in level II is for the second year of probation and each year thereafter.

Nothing precludes the Board from increasing the number of random tests for any reason. If the Board finds or suspects that a licensee has committed a violation of the Board's testing program or committed a Major Violation, as identified in Uniform Standard 10, the Board may reestablish the testing cycle by placing that licensee at the beginning of level I in addition to any other disciplinary action that may be pursued.

Exception to Testing Frequency Schedule

I. PREVIOUS TESTING/SOBRIETY

In cases where the Board has evidence that a licensee has participated in a treatment or monitoring program requiring random testing, prior to being subject to testing by the Board, the Board may give consideration to that testing in altering the testing frequency schedule so that it is equivalent to this standard.

II. VIOLATION(S) OUTSIDE OF EMPLOYMENT

An individual whose license is placed on probation for a single conviction or incident or two convictions or incidents, spanning greater than seven years from each other, where those violations did not occur at work or while on the licensee's way to work, where alcohol or drugs were a contributing factor, may bypass Level I and participate in Level II of the testing frequency schedule.

III. NOT EMPLOYED IN HEALTH CARE FIELD

The Board may reduce testing frequency to a minimum of 12 times per year for any person who is not practicing OR working in any health care field. If a reduced testing frequency schedule is established for this reason, a licensee shall notify and secure the approval of the Board. Prior to returning to any healthcare employment, the licensee shall be subject to Level I testing frequency for at least 60 days. At such time the person returns to employment, if the licensee has not previously met the standard, the licensee shall be subject to completing a full year at Level I of the testing frequency schedule, otherwise Level II testing shall be in effect.

IV. TOLLING

A Board may postpone all testing for any person whose probation is placed in a tolling status if the overall length of the probationary period is also tolled. A licensee shall notify the Board upon the licensee's return to California and shall be subject to testing as provided in this standard. If the licensee returns to employment in a health care field, and has not previously met the standard, the licensee shall be subject to completing a full year at Level I of the testing frequency schedule, otherwise Level II testing shall be in effect.

V. SUBSTANCE USE DISORDER NOT DIAGNOSED

In cases where no current substance use disorder diagnosis is made, a lesser period of monitoring and toxicology screening may be adopted by the Board, but no less than 24 times per year.

OTHER DRUG STANDARDS

Drug testing may be required on any day, including weekends and holidays.

The scheduling of drug tests shall be done on a random basis, preferably by a computer program, so that a licensee can make no reasonable assumption of when he/she will be tested again. The Board should be prepared to report data to support back-to-back testing as well as, numerous different intervals of testing.

Licensees shall be required to make daily contact with the Board to determine if drug testing is required.

Licensees shall be drug tested on the date of notification as directed by the Board.

Specimen collectors must either be certified by the Drug and Alcohol Testing Industry Association or have completed the training required to serve as a collector for the U.S. Department of Transportation. Specimen collectors must adhere to the current U.S. Department of Transportation Specimen Collection Guidelines.

Testing locations shall comply with the Urine Specimen Collection Guidelines published by the U.S. Department of Transportation, regardless of the type of test administered.

Collection of specimens shall be observed.

Prior to vacation or absence, alternative drug testing location(s) must be approved by the Board.

Laboratories shall be certified and accredited by the U.S. Department of Health and Human Services.

A collection site must submit a specimen to the laboratory within one (1) business day of receipt. A chain of custody shall be used on all specimens. The laboratory shall process results and provide legally defensible test results within seven (7) days of receipt of the specimen. The Board will be notified of non-negative test results within one (1) business day and will be notified of negative test results within seven (7) business days.

The Board may use other testing methods in place of, or to supplement biological fluid testing, if the alternate testing method is appropriate.

5. PARTICIPATION IN GROUP SUPPORT MEETINGS

When determining the frequency of required group meeting attendance, the Board shall give consideration to the following:

- recommendation of the clinical diagnostic evaluation pursuant to Uniform Standard #1;
- the licensee's history;
- the documented length of sobriety/time that has elapsed since substance use:
- the recommendation of the clinical evaluator;
- the scope and pattern of use;
- the licensee's treatment history; and,
- the nature, duration, and severity of substance abuse.

Group Meeting Facilitator Qualifications and Requirements:

- The meeting facilitator must have a minimum of three (3) years experience in the treatment and rehabilitation of substance abuse, and shall be licensed or certified by the state or other nationally certified organizations.
- 2. The meeting facilitator must not have had a financial relationship, personal relationship, or business relationship with the licensee in the last five (5) years.

DRAFT 14 DRAFT

- 3. The group meeting facilitator shall provide to the Board a signed document showing the licensee's name, the group name, the date and location of the meeting, the licensee's attendance, and the licensee's level of participation and progress.
- 4. The facilitator shall report any unexcused absence within 24 hours.

6. DETERMINING WHAT TREATMENT IS NECESSARY

In determining whether inpatient, outpatient, or other type of treatment is necessary, the Board shall consider the following criteria:

- · license type;
- licensee's history;
- documented length of sobriety/time that has elapsed since substance abuse;
- · scope and pattern of substance use;
- licensee's treatment history;
- licensee's medical history and current medical condition;
- · nature, duration, severity of substance abuse, and
- threat to self or the public.

7. WORKSITE MONITOR REQUIREMENTS

If the Board determines that a worksite monitor is necessary for a particular licensee, the worksite monitor shall meet the following requirements to be considered for approval by the Board.

- 1. The worksite monitor shall not have any financial, personal, or a familial relationship with the licensee, or any other relationship that could reasonably be expected to compromise the ability of the monitor to render impartial and unbiased reports to the Board. If it is impractical for anyone but the licensee's employer to serve as the worksite monitor, this requirement may be waived by the Board; however, under no circumstances shall a licensee's worksite monitor be an employee of the licensee.
- 2. The worksite monitor's license shall include the scope of practice of the licensee that is being monitored or be another health care professional if no monitor with like practice is available.
- 3. The worksite monitor shall have an active unrestricted license, with no disciplinary action within the last five (5) years.
- 4. The worksite monitor shall sign an affirmation that he or she has reviewed the terms and conditions of the licensee's disciplinary order and/or contract and agrees to monitor the licensee as set forth by the Board.
- The worksite monitor must adhere to the following required methods of monitoring the licensee:
 - Have face-to-face contact with the licensee in the work environment on a frequent basis as determined by the Board, at least once per week.
 - b. Interview other staff in the office regarding the licensee's behavior, if applicable.
 - c. Review the licensee's work attendance.

Reporting by the worksite monitor to the Board shall be as follows:

 Any suspected substance abuse must be verbally reported to the Board and the licensee's employer within one (1) business day of occurrence. If occurrence is not during the Board's normal business hours the verbal report must be within one (1) hour of the next business day. A written report shall be submitted to the Board within 48 hours of occurrence.

DRAFT 15 DRAFT

- 2. The worksite monitor shall complete and submit a written report monthly or as directed by the Board. The report shall include:
 - · the licensee's name;
 - license number;
 - · worksite monitor's name and signature;
 - · worksite monitor's license number;
 - worksite location(s);
 - dates licensee had face-to-face contact with monitor;
 - · staff interviewed, if applicable;
 - attendance report;
 - any change in behavior and/or personal habits;
 - · any indicators that can lead to suspected substance abuse.

The licensee shall complete the required consent forms and sign an agreement with the worksite monitor and the Board to allow the Board to communicate with the worksite monitor.

8. PROCEDURE FOR POSITIVE TESTING

When a licensee tests positive for a banned substance:

- 1. The Board shall order the licensee to cease practice;
- 2. The Board shall contact the licensee and instruct the licensee to leave work; and
- 3. The Board shall notify the licensee's employer, if any, and worksite monitor, if any, that the licensee may not practice.

Thereafter, the Board will determine whether the positive drug test is in fact evidence of prohibited use. If so, proceed to Standard #9. If not, the Board shall immediately lift the cease practice order. In determining whether the positive test is evidence of prohibited use, the Board will engage in the following, as applicable:

- 1. Consult the specimen collector and the laboratory;
- 2. Communicate with the licensee and/or any physician who is treating the licensee; and
- 3. Communicate with any treatment provider, including group facilitator(s).

9-10. MAJOR/MINOR VIOLATIONS & CONSEQUENCES

Major violations include, but are not limited to the following:

- 1. Failure to complete a Board-ordered program or evaluation;
- 2. Committing two or more minor violations of probation;
- 3. Treating a patient while under the influence of drugs or alcohol;
- Committing any drug or alcohol offense, or any other offense that may or may not be related to drugs or alcohol, that is a violation of the Business and Professions Code or state or federal law;
- Failure to appear or provide a sample in accordance with the "biological fluid testing" term and condition;
- 6. Testing positive for a banned substance;
- Knowingly using, making, altering or possessing any object or product in such a way as to defraud a drug test designed to detect the presence of alcohol or a controlled substance
- 8. Failure to adhere to any suspension or restriction in practice.

Consequences of a major violations include, but are not limited to the following:

- 1. Licensee will be ordered to cease practice.
 - a) the licensee must undergo a new clinical diagnostic evaluation (if applicable);
 - b) the licensee must test *negative* for a least a month of continuous drug testing before being allowed to practice.

DRAFT 16 DRAFT

- 2. Termination of a contract/agreement.
- Referral for disciplinary action, such as suspension, revocation, or other action as determined by the Board.

Minor violations include, but are not limited to the following:

- 1. Failure to submit complete and required documentation in a timely manner;
- 2. Unexcused absence at required meetings;
- 3. Failure to contact a monitor as required;
- 4. Failure to submit cost recovery or monthly probation monitoring costs timely.
- 5. Any other violation that does not present a threat to the licensee or public.

Consequences of minor violations include, but are not limited to the following:

- 1. Removal from practice;
- 2. Practice limitations;
- 3. Required supervision:
- 4. Increased documentation;
- 5. Issuance of citation and fine or a warning notice;
- 6. Required re-evaluation/testing;
- 7. Other action as determined by the Board.

11. PETITION FOR RETURN TO PRACTICE

"Petition" as used in this standard is an informal request as opposed to a "Petition for Modification" under the Administrative Procedure Act.

The licensee shall meet the following criteria before submitting a request (petition) to return to full time practice:

- 1. Sustained compliance with current recovery program;
- The ability to practice safely as evidenced by current work site reports, evaluations, and any other information relating to the licensee's substance abuse; and
- Negative drug screening reports for at least six (6) months, two (2) positive worksite monitor reports, and complete compliance with other terms and conditions of the program.

12. PETITION FOR REINSTATEMENT

"Petition for Reinstatement" as used in this standard is an informal request as opposed to a "Petition for Reinstatement" under the Administrative Procedure Act.

The licensee must meet the following criteria to request (petition) for a full and unrestricted license:

- 1. Sustained compliance with the terms of the disciplinary order, if applicable;
- 2. Successful completion of recovery program, if required;
- 3. A consistent and sustained participation in activities that promote and support recovery including, but not limited to, ongoing support meetings, therapy, counseling, relapse prevention plan, and community activities;
- 4. Ability to practice safely; and
- 5. Continuous sobriety for three (3) to five (5) years.

DRAFT 17 DRAFT

PROBATIONARY TERMS AND CONDITIONS

MODEL DISCIPLINARY ORDERS

Revocation-Single Cause

Certificate No. (Ex.: 12345) issued to Respondent (Ex: John Smith. O.D.) is revoked. Cost Recovery in the amount of (Ex: 5,000) is due within 90 calendar days of the effective date of this decision or within a Board-approved payment plan.

Revocation - Multiple Causes Certificate No. _____issued to Respondent _____ is revoked pursuant to Determination of Issues (Ex: II. and III) separately and for all of them. Cost Recovery (if any) in the amount of (Ex: 5,000) is due within 90 calendar days of the effective date of this decision or within a Board-approved payment plan. Suspension - Single Cause Certificate No. ___ issued to Respondent ____ is suspended for a period of (Ex: 30 calendar days/one year). Suspension - Multiple Causes (run concurrently) Certificate No. issued to Respondent ____ is suspended pursuant to Determination of Issues

Suspension - Multiple Causes (run consecutively)

Certificate No. issued to Respondent _____ is suspended (Ex: 30 calendar days) pursuant to Determination of Issues. These suspensions shall run consecutively, for a total period of (Ex: 90 calendar days).

, separately and for all of them. All suspensions shall run concurrently.

Standard Stay Order

However (revocation/suspension) is stayed and Respondent is placed on probation for (Ex: three) years upon the following terms and conditions:

MODEL PROBATIONARY ORDERS

The following introductory language is to be included in decisions that place the Respondent's license on probation.

IT IS HEREBY ORDERED that (INSERT APPROPRIATE LICENSE CATEGORY) Number (INSERT LICENSE NUMBER) issued to Respondent is revoked. However, the revocation is stayed and Respondent's (INSERT LICENSE CATEGORY) is placed on probation for (INSERT NUMBER OF YEARS) years on the following conditions.

In order to provide clarity and consistency in its decisions, the following language should be used in proposed decisions or stipulated agreements for applicants, and for petitioners for reinstatement who are issued a license that is placed on probation.

Applicants who are placed on probation:

The application of Respondent ______ for licensure is hereby granted. Upon successful completion of the licensure examination and all other licensing requirements including payment of all fees and evaluation of the application, a license shall be issued to Respondent. Said license shall immediately be revoked, the order of revocation stayed and Respondent's license placed on probation for a period of _____ years on the following conditions:

DRAFT 18 DRAFT

The application of Respondent ______for reinstatement of licensure is hereby granted. A license shall be issued to Respondent. Said license shall immediately be revoked, the order of revocation stayed and Respondent's license placed on probation for a period of _____ years on the following conditions:

NOTE: If cost recovery was ordered in the revocation or surrender of a license and the cost recovery has not been paid in full by a petitioner, a probation condition requiring payment of the original cost recovery on a payment plan must be included in the reinstatement and decision.

STANDARD TERMS AND CONDITIONS

A probationary term is generally issued for a period between three (3) and five (5) years, dependent upon whether any aggravating or mitigating factors exist. Standard conditions are imposed on each and every probationer regardless of cause for discipline. For applicants, Condition 8, Cost Recovery, does not apply.

- 1. Obey all laws
- 2. Submit Quarterly Reports
- 3. Cooperate With Probation Monitoring Program
- 4. Probation Monitoring Costs
- 5. Function as an Optometrist
- 6. Notice to Employer
- 7. Changes of Employment or Residence
- 8. Cost Recovery
- 9. Take and Pass California Laws and Regulations Examination
- 10. Community Service
- 11. Valid License Status
- 12. Tolling for Out-Of-State Residence or Practice
- 13. License Surrender
- 14. Violation of Probation
- 15. Completion of Probation
- 16. Sale or Closure of an Office and/or Practice

SEVERABILITY CLAUSE

Each condition of probation contained herein is a separate and distinct condition. If any condition of this Order, or any application thereof, is declared unenforceable in whole, in part, or to any extent, the remainder of this Order and all other applicants thereof, shall not be affected. Each condition of this Order shall separately be valid and enforceable to the fullest extent permitted by law.

1. OBEY ALL LAWS

Respondent shall obey all federal, state, and local laws, governing the practice of optometry in California.

Respondent shall notify the Board in writing within 72 hours of any incident resulting in his/her arrest, or charges filed against, or a citation issued against Respondent.

CRIMINAL COURT ORDERS: If Respondent is under criminal court orders by any governmental agency, including probation or parole, and the orders are violated, this shall be deemed a violation of probation and may result in the filing of an accusation or petition to revoke probation or both.

OTHER BOARD OR REGULATORY AGENCY ORDERS: If Respondent is subject to any other disciplinary order from any other health-care related board or any professional licensing or certification regulatory agency in California or elsewhere, and violates any of the orders or conditions imposed by other agencies, this shall be deemed a violation of probation and may result in the filing of an accusation or petition to revoke probation or both.

2. QUARTERLY REPORTS

Respondent shall file quarterly reports of compliance under penalty of perjury to the probation monitor assigned by the Board. Quarterly report forms will be provided by the Board (DG-QR1 (05/2012)). Omission or falsification in any manner of any information on these reports shall constitute a violation of probation and shall result in the filing of an accusation and/or a petition to revoke probation against Respondent's optometrist license. Respondent is responsible for contacting the Board to obtain additional forms if needed. Quarterly reports are due for each year of probation throughout the entire length of probation as follows:

- For the period covering January 1st through March 31st, reports are to be completed and submitted between April 1st and April 7th.
- For the period covering April 1st through June 30th, reports are to be completed and submitted between July 1st and July 7th.
- For the period covering July 1st through September 30th, reports are to be completed and submitted between October 1st and October 7th.
- For the period covering October 1st through December 31st, reports are to be completed and submitted between January 1st and January 7th.

Failure to submit complete and timely reports shall constitute a violation of probation.

3. COOPERATE WITH PROBATION MONITORING PROGRAM

Respondent shall comply with the requirements of the Board's probation monitoring program, and shall, upon reasonable request, report or personally appear as directed.

Respondent shall claim all certified mail issued by the Board, respond to all notices of reasonable requests timely, and submit Reports, Identification Update reports or other reports similar in nature, as requested and directed by the Board or its representative.

Respondent is encouraged to contact the Board's probation monitoring program representative at any time he/she has a question or concern regarding his/her terms and conditions of probation.

Failure to appear for any scheduled meeting or examination, or cooperate with the requirements of the program, including timely submission of requested information, shall constitute a violation of probation and may result in the filing of an accusation and/or a petition to revoke probation against Respondent's Optometrist license.

4. PROBATION MONITORING COSTS

All costs incurred for probation monitoring during the entire probation shall be paid by the Respondent. The monthly cost may be adjusted as expenses are reduced or increased. Respondent's failure to comply with all terms and conditions may also cause this amount to be increased.

All payments for costs are to be sent directly to the Board of Optometry and must be received by the date(s) specified. (Periods of tolling will not toll the probation monitoring costs incurred.)

DRAFT 20 DRAFT

If Respondent is unable to submit costs for any month, he/she shall be required, instead, to submit an explanation of why he/she is unable to submit the costs, and the date(s) he/she will be able to submit the costs, including payment amount(s). Supporting documentation and evidence of why the Respondent is unable to make such payment(s) must accompany this submission.

Respondent understands that failure to submit costs timely is a violation of probation and submission of evidence demonstrating financial hardship does not preclude the Board from pursuing further disciplinary action. However, Respondent understands that by providing evidence and supporting documentation of financial hardship it may delay further disciplinary action.

In addition to any other disciplinary action taken by the Board, an unrestricted license will not be issued at the end of the probationary period and the optometrist license will not be renewed, until such time as all probation monitoring costs have been paid.

5. FUNCTION AS AN OPTOMETRIST

Respondent shall function as an optometrist for a minimum of 60 hours per month for the entire term of his/her probation period.

6. NOTICE TO EMPLOYER

Respondent shall provide to the Board the names, physical addresses, mailing addresses, and telephone number of all employers and supervisors and shall give specific, written consent that the licensee authorizes the Board and the employers and supervisors to communicate regarding the licensee's work status, performance, and monitoring. Monitoring includes, but is not limited to, any violation of any probationary term and condition.

Respondent shall be required to inform his/her employer, and each subsequent employer during the probation period, of the discipline imposed by this decision by providing his/her supervisor and director and all subsequent supervisors and directors with a copy of the decision and order, and the accusation in this matter prior to the beginning of or returning to employment or within 14 calendar days from each change in a supervisor or director.

The Respondent must ensure that the Board receives written confirmation from the employer that he/she is aware of the Discipline, on forms to be provided to the Respondent (DG-Form 1 (05/2012)). The Respondent must ensure that all reports completed by the employer are submitted from the employer directly to the Board. Respondent is responsible for contacting the Board to obtain additional forms if needed.

7. CHANGES OF EMPLOYMENT OR RESIDENCE

Respondent shall notify the Board, and appointed probation monitor in writing, of any and all changes of employment, location, and address within 14 calendar days of such change. This includes but is not limited to applying for employment, termination or resignation from employment, change in employment status, and change in supervisors, administrators or directors.

Respondent shall also notify his/her probation monitor AND the Board IN WRITING of any changes of residence or mailing address within 14 calendar days. P.O. Boxes are accepted for mailing purposes; however the Respondent must also provide his/her physical residence address as well.

DRAFT 21 DRAFT

8. COST RECOVERY

Respondent shall pay to the Board a sum not to exceed the costs of the investigation and prosecution of this case. That sum shall be \$ _____ and shall be paid in full directly to the Board, in a Board-approved payment plan, within 6 months before the end of the Probation term. Cost recovery will not be tolled.

If Respondent is unable to submit costs timely, he/she shall be required instead to submit an explanation of why he/she is unable to submit these costs in part or in entirety, and the date(s) he/she will be able to submit the costs, including payment amount(s). Supporting documentation and evidence of why the Respondent is unable to make such payment(s) must accompany this submission.

Respondent understands that failure to submit costs timely is a violation of probation and submission of evidence demonstrating financial hardship does not preclude the Board from pursuing further disciplinary action. However, Respondent understands that by providing evidence and supporting documentation of financial hardship may delay further disciplinary action.

Consideration to financial hardship will not be given should Respondent violate this term and condition, unless an unexpected AND unavoidable hardship is established from the date of this order to the date payment(s) is due.

9. TAKE AND PASS CALIFORNIA LAWS AND REGULATIONS EXAMINATION

Within 60 calendar days of the effective date of this decision, or within some other time as prescribed in writing by the Board, Respondent shall take and pass the California Laws and Regulations Examination (CLRE). If Respondent fails this examination, Respondent must take and pass a re-examination as approved by the Board. The waiting period between repeat examinations shall be at six-month intervals until success is achieved. Respondent shall pay the established examination fees.

If Respondent fails the first examination, Respondent shall immediately cease the practice of optometry until the re-examination has been successfully passed; as evidenced by written notice to Respondent from the Board.

If Respondent has not taken and passed the examination within six months from the effective date of this decision, Respondent shall be considered to be in violation of probation.

10. COMMUNITY SERVICES

All types of community services shall be at the Board's discretion, depending on the violation. Within 30 calendar days of the effective date of this decision, Respondent shall submit to the Board, for its prior approval, a community service program in which Respondent provides free non-optometric or professional optometric services on a regular basis to a community or charitable facility or agency, amounting to a minimum of ______(Ex: 20) hours per month of probation. Such services shall begin no later than 15 calendar days after Respondent is notified of the approved program.

11. VALID LICENSE STATUS

Respondent shall maintain a current, active and valid license for the length of the probation period. Failure to pay all fees and meet CE requirements prior to his/her license expiration date shall constitute a violation of probation.

DRAFT 22 DRAFT

12. TOLLING FOR OUT-OF-STATE RESIDENCE OR PRACTICE

Periods of residency or practice outside California, whether the periods of residency or practice are temporary or permanent, will toll the probation period but will not toll the cost recovery requirement, nor the probation monitoring costs incurred. Travel outside of California for more than 30 calendar days must be reported to the Board in writing prior to departure. Respondent shall notify the Board, in writing, within 14 calendar days, upon his/her return to California and prior to the commencement of any employment where representation as an optometrist is/was provided.

Respondent's license shall be automatically cancelled if Respondent's periods of temporary or permanent residence or practice outside California total two years. However, Respondent's license shall not be cancelled as long as Respondent is residing and practicing in another state of the United States and is on active probation with the licensing authority of that state, in which case the two year period shall begin on the date probation is completed or terminated in that state.

13. LICENSE SURRENDER

During Respondent's term of probation, if he/she ceases practicing due to retirement, health reasons, or is otherwise unable to satisfy any condition of probation, Respondent may surrender his/her license to the Board. The Board reserves the right to evaluate Respondent's request and exercise its discretion whether to grant the request, or to take any other action deemed appropriate and reasonable under the circumstances, without further hearing. Upon formal acceptance of the tendered license and wall certificate, Respondent will no longer be subject to the conditions of probation. All costs incurred (i.e., Cost Recovery and Probation Monitoring) are due upon reinstatement.

Surrender of Respondent's license shall be considered a Disciplinary Action and shall become a part of Respondent's license history with the Board.

14. VIOLATION OF PROBATION

If Respondent violates any term of the probation in any respect, the Board, after giving Respondent notice and the opportunity to be heard, may revoke probation and carry out the disciplinary order that was stayed. If an accusation or a petition to revoke probation is filed against Respondent during probation, the Board shall have continuing jurisdiction and the period of probation shall be extended until the matter is final. No petition for modification of discipline shall be considered while there is an accusation or petition to revoke probation or other discipline pending against Respondent.

15. COMPLETION OF PROBATION

Upon successful completion of probation, Respondent's license shall be fully restored.

16. SALE OR CLOSURE OF AN OFFICE AND/OR PRACTICE

If Respondent sells or closes his or her office after the imposition of administrative discipline, Respondent shall ensure the continuity of patient care and the transfer of patient records. Respondent shall also ensure that patients are refunded money for work/services not completed or provided, and shall not misrepresent to anyone the reason for the sale or closure of the office and/or practice. The provisions of this condition in no way authorize the practice of optometry by the Respondent during any period of license suspension.

DRAFT 23 DRAFT

STANDARD ALCOHOL/DRUG CONDITIONS

The following standards are in addition to standards 1-16 and apply to every licensee who is on probation for substance abuse, pursuant to Business and Professions Code §315 Uniform Standards.

- 17. Abstention From Use of Controlled Substances/Alcohol
- 18. Biological Fluid Testing

17. ABSTENTION FROM USE OF CONTROLLED SUBSTANCES/ALCOHOL

Respondent shall abstain completely from the use or possession of alcohol, any and all other mood altering drugs or substances, and their associated paraphernalia. Respondent shall identify for the Board, a single physician, nurse practitioner or physician assistant who shall be aware of Respondent's history of substance abuse and will coordinate and monitor any prescriptions for Respondent for dangerous drugs, controlled substances, or mood altering drugs. The coordinating physician, nurse practitioner, or physician assistant shall report to the Board on a quarterly basis. Quarterly reports are due for each year of probation throughout the entire length of probation as follows:

- For the period covering January 1st through March 31st, reports are to be completed and submitted between April 1st and April 7th.
- For the period covering April 1st through June 30th, reports are to be completed and submitted between July 1st and July 7th.
- For the period covering July 1st through September 30th, reports are to be completed and submitted between October 1st and October 7th.
- For the period covering October 1st through December 31st, reports are to be completed and submitted between January 1st and January 7th.

The quarterly report shall include, but not be limited to:

- 1. the Respondent's name;
- 2. license number:
- 3. physician, nurse practitioner, or physician assistant's name and signature;
- 4. physician, nurse practitioner, or physician assistant's license number;
- dates Respondent had face-to-face contact or correspondence (written and verbal) with physician, nurse practitioner, or physician assistant;
- 6. the Respondent's compliance with this condition;
- if any substances have been prescribed, identification of a program for the time-limited use of any substances;
- 8. any change in behavior and/or personal habits;
- 9. assessment of the Respondent's ability to practice safely;
- recommendation dependent on Respondent's progress and compliance with this condition on whether to continue with current prescription plan and/or treatment, modify plan and/or treatment, or require Respondent to cease practice;
- 11. other relevant information deemed necessary by the physician, nurse practitioner, physician, or the Board.

Respondent is ultimately responsible for ensuring his/her physician, nurse practitioner or physician assistant submits complete and timely reports. Failure to ensure each submission of complete and timely reports shall constitute a violation of probation.

The Board may require a-the single coordinating physician, nurse practitioner, or physician assistant to be a specialist in addictive medicine, or to consult with a specialist in addictive medicine.

Respondent shall execute a release authorizing the release of pharmacy and prescribing records as well as physical and mental health medical records. Respondent shall also provide information of treating physicians, counselors or any other treating professional as requested by the Board.

Respondent shall ensure that he/she is not in the presence of or in the same physical location as individuals who are using illegal substances, even if Respondent is not personally ingesting the drug(s). Any positive result that registers over the established laboratory cut off level shall constitute a violation of probation and shall result in the filing of an accusation and/or a petition to revoke probation against Respondent's optometric license.

Respondent also understands and agrees that any positive result that registers over the established laboratory cut off level shall be reported to each of Respondent's employers.

18. BIOLOGICAL FLUID TESTING

Respondent, at his/her expense, shall participate in random testing, including but not limited to biological fluid testing (i.e. urine, blood, saliva), breathalyzer, hair follicle testing, or any drug screening program approved by the Board. The length of time shall be for the entire probation period. The Respondent will be randomly drug tested at the frequency outlined in Uniform Standards for Substance Abuse #4.

Respondent shall make daily contact to determine if he/she is required to submit a specimen for testing, including weekends and holidays, at a lab approved by the Board. Board representatives may also appear unannounced, at any time to collect a specimen. All collections will be observed.

At all times Respondent shall fully cooperate with the Board or any of its representatives, and shall, when directed, appear for testing as requested and submit to such tests and samples for the detection of alcohol, narcotics, hypnotic, dangerous drugs or other controlled substances. All alternative testing sites, due to vacation or travel outside of California, must be approved by the Board prior to the vacation or travel.

If Respondent is unable to provide a specimen in a reasonable amount of time from the request, Respondent understands that, while at the work site, any Board representative may request from the supervisor, manager or director on duty to observe Respondent in a manner that does not interrupt or jeopardize patient care in any manner until such time Respondent provides a specimen acceptable to the Board.

If Respondent tests positive for a prohibited substance per his/her probationary order, Respondent's license shall be automatically suspended. The Board will contact the Respondent and his/her employers, supervisors, managers, work site monitors, and contractors and notify them that Respondent's license has been suspended as a result of a positive test. Thereafter, the Board may contact the specimen collector, laboratory, Respondent, treating physician, treatment provider and support group facilitators to determine whether the positive test is in fact evidence of prohibited use. If the Board determines the positive test is not evidence of prohibited use, the Board shall immediately reinstate the license and inform the Respondent and others previously contacted, that the license is no longer suspended.

Failure to submit to testing on the day requested, or appear as requested by any Board representative for testing, as directed, shall constitute a violation of probation and shall result in the filing of an accusation and/or a petition to revoke probation against Respondent's optometrist license.

DRAFT 25 DRAFT

OPTIONAL CONDITIONS

The conditions imposed are dependent upon the violation(s) committed.

- 19. Participate in Group Support Meeting
- 20. Notice to Patients
- 21. Alcohol and Drug Treatment
- 22. Worksite Monitor
- 23. Direct Supervision
- 24. Remedial Education
- 25. Suspension
- 26. Employment Limitations
- 27. Psychotherapy or Counseling Program
- 28. Mental Health Evaluation
- 29. Medical Health Evaluation
- 30. Medical Treatment
- 31. Restitution
- 32. Audit Required
- 33. Lens Prescriptions Maintain Records
- 34. Restricted Practice
- 35. Restrictions as to Branch Offices
- 36. Restrictions as to Advertisement
- 37. Take and Pass NBEO Exams
- 38. Continuing Education
- 39. Medical Record Keeping Course

19. PARTICIPATE IN GROUP SUPPORT MEETING

Respondent shall attend at least one (1), 12-step recovery meeting or equivalent during each week of probation, as approved or directed by the Board. Respondent shall submit dated and signed documentation confirming such attendance to the Board during the entire period of probation

20. NOTICE TO PATIENTS

During the period of probation, Respondent shall post a notice in a prominent place in his/her office that is conspicuous and readable to the public. The notice shall state the Respondent's Optometric license is on probation and shall contain the telephone number of the State Board of Optometry. Respondent shall also post a notice containing this information prominently on any website related to his/her practice of Optometry. The notice described above shall be submitted to the Board for approval approved by the Board within 30 calendar days of the effective date of this decision and shall be approved by the Board prior to posting.

21. ALCOHOL AND DRUG TREATMENT

Respondent, at his/her expense, shall successfully complete a treatment regime at a recognized and established program in California of at least six months duration and approved by the Board. The treatment program shall be successfully completed within the first nine months of probation. The program director, psychiatrist, or psychologist shall confirm that Respondent has complied with the requirement of this decision and shall notify the Board immediately if he/she believes the Respondent cannot safely practice. Respondent shall sign a release allowing the program to release to the Board all information the Board deems relevant.

Respondent shall inform the program director, psychiatrist or psychologist, of his/her probationary status with the Board, and shall cause that individual to submit monthly reports to

Commented [KC1]: Language changed for additional clarity.

the Board providing information concerning Respondent's progress and prognosis. Such reports shall include results of biological fluid testing.

Positive results shall be reported immediately to the Board and may be used in administrative discipline.

22. WORKSITE MONITOR

Within 30 calendar days of the effective date of this decision, Respondent shall submit to the Board or its designee for prior approval as a worksite monitor, the name and qualifications of an optometrist or board certified ophthalmologist, and a plan of practice in which Respondent's practice shall be monitored by the approved worksite monitor. The worksite monitor's license scope of practice shall include the scope of practice of the Respondent that is being monitored. The worksite monitor shall have an active unrestricted license, with no disciplinary action within the last five (5) years. The worksite monitor shall not have any financial, personal, or familial relationship with the Respondent, or other relationship that could reasonably be expected to compromise the ability of the monitor to render impartial and unbiased reports to the Board. If it is impractical for anyone but the licensee's employer to serve as the worksite monitor, this requirement may be waived by the Board; however, under no circumstances shall a licensee's worksite monitor be an employee of the licensee. Any cost for such monitoring shall be paid by Respondent.

The Board or its designee shall provide the approved worksite monitor with copies of the decision(s) and accusation(s), and a proposed monitoring plan. Within 15 calendar days of receipt of the decision(s), accusation(s), and proposed monitoring plan, the worksite monitor shall sign an affirmation that he or she has reviewed the terms and conditions of the licensee's disciplinary order, fully understands the role of worksite monitor, and agrees or disagrees with the proposed monitoring plan set forth by the Board. If the worksite monitor disagrees with the proposed monitoring plan, the worksite monitor shall submit a revised worksite monitoring plan with the signed affirmation for approval by the Board or its designee.

Within 60 calendar days of the effective date of this decision, and continuing throughout probation, Respondent's practice shall be monitored by the approved worksite monitor. Respondent shall make all records available for immediate inspection and copying on the premises by the worksite monitor at all times during business hours and shall retain the records for the entire term of probation.

If Respondent fails to obtain approval of a monitor within 60 calendar days of the effective date of this decision, Respondent shall receive a notification from the Board or its designees to cease the practice of optometry within three (3) calendar days after being so notified. Respondent shall cease practice until a worksite monitor is approved to provide worksite monitoring responsibility.

The worksite monitor must adhere at a minimum, to the following required methods of monitoring the Respondent:

- a) Have face-to-face contact with the Respondent in the work environment on a frequent basis as determined by the Board, at least once per week.
- b) Interview other staff in the office regarding the Respondent's behavior, if applicable.
- c) Review the Respondent's work attendance.

The Respondent shall complete the required consent forms and sign an agreement with the worksite monitor and the Board to allow the Board to communicate with the worksite monitor.

The worksite monitor must submit quarterly reports documenting the Respondent's work performance. Reports are due for each year of probation and the entire length of probation from the worksite monitor as follows:

DRAFT 27 DRAFT

- For the period covering January 1st through March 31st, reports are to be completed and submitted between April 1st and April 7th.
- For the period covering April 1st through June 30th, reports are to be completed and submitted between July 1st and July 7th.
- For the period covering July 1st through September 30th, reports are to be completed and submitted between October 1st and October 7th.
- For the period covering October 1st through December 31st, reports are to be completed and submitted between January 1st and January 7th.

The quarterly report shall include, but not be limited to:

- 1. the Respondent's name;
- 2. license number;
- 3. worksite monitor's name and signature;
- 4. worksite monitor's license number;
- 5. worksite location(s);
- dates Respondent had face-to-face contact or correspondence (written and verbal) with monitor;
- 7. staff interviewed, if applicable;
- 8. attendance report;
- 9. any change in behavior and/or personal habits;
- 10. assessment of the Respondent's ability to practice safely;
- 11. recommendation dependent on Respondent's performance on whether to continue with current worksite monitor plan or modify the plan;
- other relevant information deemed necessary by the worksite monitor or the Board.

Respondent is ultimately responsible for ensuring his/her worksite monitor submits complete and timely reports. Failure to ensure his/her worksite monitor submits complete and timely reports shall constitute a violation of probation.

If the monitor resigns or is no longer available, Respondent shall, within five (5) calendar days of such resignation or unavailability, submit in writing to the Board or its designee, for prior approval, the name and qualifications of a replacement worksite monitor who will be assuming that responsibility within 15 calendar days. If Respondent fails to obtain approval of a replacement monitor within 60 calendar days of the resignation or unavailability of the monitor, Respondent shall receive a notification from the Board or its designee to cease the practice of optometry within three (3) calendar days. After being so notified, Respondent shall cease practice until a replacement monitor is approved and assumes monitoring responsibility.

23. DIRECT SUPERVISION

During the period of probation, Respondent shall be under the direct supervision of an optometrist or ophthalmologist holding a current and valid un-restricted license issued by their respective Board. "Direct supervision" means assigned to an optometrist who is on duty and immediately available in the assigned patient area. The Board shall be informed in writing of and approve the level of supervision provided to the Respondent while he/she is functioning as a licensed optometrist. The appropriate level of supervision must be approved by the Board prior to engaging in practice.

Supervisor Quarterly Reports of Performance are due for each year of probation and the entire length of probation from each employer, as follows:

DRAFT 28 DRAFT

- For the period covering January 1st through March 31st, reports are to be completed and submitted between April 1st and April 7th.
- For the period covering April 1st through June 30th, reports are to be completed and submitted between July 1st and July 7th.
- For the period covering July 1st through September 30th, reports are to be completed and submitted between October 1st and October 7th.
- For the period covering October 1st through December 31st, reports are to be completed and submitted between January 1st and January 7th.

The quarterly report shall include, but not be limited to:

- 1. the Respondent's name;
- 2. license number:
- 3. direct supervisor's name and signature;
- 4. direct supervisor's license number;
- worksite location(s);
- dates Respondent had face-to-face contact or correspondence (written and verbal) with direct supervisor;
- 7. staff interviewed, if applicable;
- 8. attendance report;
- 9. any change in behavior and/or personal habits;
- 10. assessment of the Respondent's ability to practice safely;
- 11. recommendation <u>dependent</u> on Respondent's performance on whether to continue with current direct supervisor plan or modify the plan;
- 12. other relevant information deemed necessary by the direct supervisor or the Board.

Respondent is ultimately responsible for ensuring his/her supervisor submits complete and timely reports. Failure to ensure each supervisor submits complete and timely reports shall constitute a violation of probation.

24. REMEDIAL EDUCATION

Respondent shall take and successfully complete the equivalency of (Ex:____) semester units in each of the following areas **pertaining to the practice of Optometry**: (Ex: eye disease, when to refer, contact lenses). All course work shall be taken at the graduate level at an accredited or approved educational institution that offers a qualifying degree for licensure as an optometrist, or through a course approved by the Board. Classroom attendance must be specifically required. Course content shall be pertinent to the violation and all course work must be completed within one year from the effective date of this decision. Successful completion is a grade of "C" or "70%" or better for any completed course.

Within 90 calendar days of the effective date of the decision Respondent shall submit a plan for prior Board approval for meeting these educational requirements. All costs of the course work shall be paid by the Respondent. Units obtained for an approved course shall not be used for continuing education units required for renewal of licensure.

25. SUSPENSION

As part of probation, Respondent shall be suspended from the practice of optometry for a period of ______ (Ex: 90 calendar days) beginning the effective date of this decision. If not employed as an optometrist or if currently on any other type of leave from employment, the suspension shall be served once employment has been established or reestablished and prior to the end of the probationary period. Respondent shall ensure that each employer informs the Board, in writing, that it is aware of the dates of suspension.

26. EMPLOYMENT LIMITATIONS

Respondent shall not work in any health care setting as a supervisor of optometrists. The Beard may additionally restrict Respondent from supervising, technicians, and/or unlicensed assistive personnel on a case-by-case basis.

Respondent shall not work as a faculty member in an approved school of optometry or as an instructor in a Board-approved continuing education program.

Respondent shall work only in a regularly assigned, identified and predetermined worksite(s) and shall not work in a "float" capacity.

27. PSYCHOTHERAPY OR COUNSELING PROGRAM

Within 30 calendar days of the effective date of this decision, Respondent shall submit to the Board for its prior approval the name and qualifications of a psychotherapist, or counselor of Respondent's choice. Upon approval, Respondent shall undergo and continue treatment, at Respondent's cost, until such time as the Board releases him/her from this requirement and only upon the recommendation of the treating psychotherapist or counselor.

The treating psychotherapist or counselor must submit quarterly reports. Reports are due each year of probation and the entire length of probation from the treating psychotherapist or counselor as follows:

- For the period covering January 1st through March 31st, reports are to be completed and submitted between April 1st and April 7th.
- For the period covering April 1st through June 30th, reports are to be completed and submitted between July 1st and July 7th.
- For the period covering July 1st through September 30th, reports are to be completed and submitted between October 1st and October 7th.
- For the period covering October 1st through December 31st, reports are to be completed and submitted between January 1st and January 7th.

The quarterly report shall include, but not be limited to:

- 1. the Respondent's name;
- 2. license number;
- 3. psychotherapist or counselor's name and signature;
- 4. psychotherapist or counselor's license number;
- dates Respondent had face-to-face contact or correspondence (written and verbal) with psychotherapist or counselor;
- 6. the Respondent's compliance with this condition;
- 7. the Respondent's diagnosis, prognosis, and progress;
- 8. if any substances have been prescribed, identification of a program for the timelimited use of any substances;
- 9. any change in behavior and/or personal habits;
- 10. assessment of the Respondent's ability to practice safely;
- 11. recommendation dependent on Respondent's progress and compliance with this condition on whether to continue with current treatment plan, modify plan treatment plan, or require Respondent to cease practice;
- 12. other relevant information deemed necessary by the psychotherapist, counselor or the Board.

Commented [KC2]: Language changed for consistency in limiting Probationer's ability to supervise others during probation

Respondent is ultimately responsible for ensuring his/her treating psychotherapist or counselor submits complete and timely reports. Failure to ensure each submission of complete and timely reports shall constitute a violation of probation.

The Board may require Respondent to undergo psychiatric or psychological evaluations by a Board- approved psychiatrist or psychologist.

NOTE: This condition is for those cases where the evidence demonstrates that the Respondent has had impairment (mental illness, alcohol abuse and drug abuse) related to the violations but is not at present a danger to patients.

28. MENTAL HEALTH EVALUATION

Respondent shall, within 30 calendar days of the effective date of this decision, and on a periodic basis thereafter as may be required by the Board or its designee, to submit to a mental health evaluation, including psychological testing as appropriate, to determine his/her capability to perform the duties of an optometrist. The evaluation will be performed by a psychiatrist, psychologist or other licensed mental health practitioner approved by the Board. An immediate suspension may be imposed by the Board until further notification if the results from the mental health evaluation prove the Respondent is unsafe to practice.

If Respondent fails to have the above evaluation submitted to the Board within the 30 calendar day requirement, Respondent shall immediately cease practice and shall not resume practice until notified by the Board. This period of suspension will not apply to the reduction of this probationary time period. The Board may waive or postpone this suspension only if significant, documented evidence of mitigation is provided. Such evidence must establish good faith efforts by Respondent to obtain the evaluation, and a specific date for compliance must be provided. Only one such waiver or extension may be permitted.

Following the evaluation, Respondent shall comply with all restrictions or conditions recommended by the evaluator within 15 calendar days after being notified by the Board or its designee. If Respondent is required by the Board or its designee to undergo treatment, Respondent shall, within 30 calendar days of the requirement notice, submit to the Board or its designee for prior approval the name and qualifications of a licensed psychiatrist, psychologist or other licensed mental health practitioner of Respondent's choice. Upon approval of the treating psychiatrist, psychologist or other licensed health practitioner, Respondent shall within 15 calendar days undergo treatment and shall continue such treatment until further notice from the Board or its designee and discontinue treatment only upon the recommendation of the treating psychiatrist, psychologist or other licensed health practitioner.

The treating psychiatrist_ psychologist or other licensed mental health practitioner shall consider the information provided by the Board or its designee or any other information the treating psychiatrist, psychologist or other mental health practitioner may deem pertinent prior to the commencement of treatment. Respondent shall have the psychiatrist, psychologist or other health practitioner submit quarterly reports to the Board or its designee indicating whether or not the Respondent is capable of practicing optometry safely. The quarterly reports are due each year of probation and the entire length of probation from the psychiatrist, psychologist or other licensed mental health practitioner as follows:

- For the period covering January 1st through March 31st, reports are to be completed and submitted between April 1st and April 7th.
- For the period covering April 1st through June 30th, reports are to be completed and submitted between July 1st and July 7th.
- For the period covering July 1st through September 30th, reports are to be completed and submitted between October 1st and October 7th.

Commented [KC3]: Language added for clarity and consistency with similar terms.

DRAFT 31 DRAFT

 For the period covering October 1st through December 31st, reports are to be completed and submitted between January 1st and January 7th.

The quarterly report shall include, but not be limited to:

- 1. the Respondent's name;
- 2. license number;
- treating psychiatrist, psychologist or other licensed mental health practitioner's name and signature;
- treating psychiatrist, psychologist or other licensed mental health practitioner's license number;
- dates Respondent had face-to-face contact or correspondence (written and verbal) with treating psychiatrist, psychologist or other licensed mental health practitioner;
- 6. the Respondent's compliance with this condition;
- 7. the Respondent's diagnosis, prognosis, and progress;
- 8. if any substances have been prescribed, identification of a program for the timelimited use of any substances;
- 9. any change in behavior and/or personal habits;
- 10. assessment of the Respondent's ability to practice safely;
- 11. recommendation <u>dependent dependent</u> on Respondent's evaluation, progress and compliance with this condition on whether to continue with current treatment plan, modify treatment plan, or require Respondent to cease practice;
- other relevant information deemed necessary by the treating psychiatrist, psychologist, other licensed mental health practitioner, or the Board.

Respondent is ultimately responsible for ensuring his/her psychiatrist, psychologist or other licensed mental health practitioner submits complete and timely reports. Failure to ensure each submission of complete and timely reports shall constitute a violation of probation.

Respondent shall provide the Board or its designee with any and all medical records pertaining to treatment deemed necessary by the Board or its designee.

If, prior to the completion of probation, Respondent is found to be mentally incapable of resuming the practice of optometry without restrictions, the Board shall retain continuing jurisdiction of Respondent's license and the period of probation shall be extended until the Board determines that Respondent is mentally capable of resuming practice of optometry without restrictions. Respondents shall pay the cost of the evaluation(s) and treatment.

(OPTIONAL): Respondent shall not engage in the practice of optometry until notified by the Board of its determination that Respondent is mentally fit to practice safely.

NOTE: This condition is for those cases where the evidence demonstrates that mental illness or disability was a contributing cause of the violations.

29. MEDICAL HEALTH EVALUATION

Within 30 calendar days of the effective date of this decision, and on a periodic basis thereafter as may be required by the Board or its designee, Respondent shall undergo a medical evaluation, at Respondent's cost, by a Board- appointed physician who shall furnish a medical report to the Board or its designee. Based on the medical evaluation, the Board may require Respondent to undergo medical treatment.

If Respondent is required by the Board or its designee to undergo medical treatment, Respondent shall within 30 calendar days of the requirement notice submit to the Board for its prior approval the name and qualification of a physician of Respondent's choice. Upon approval of the treating physician, Respondent shall undergo and continue medical treatment, at Respondent's cost, until further notice from the Board and discontinue treatment only upon the recommendation of the treating physician. Respondent shall have the treating physician submit quarterly reports to the Board. Quarterly reports are due each year of probation and the entire length of probation from the treating physician as follows:

 For the period covering January 1st through March 31st, reports are to be completed and submitted between April 1st and April 7th.

- For the period covering April 1st through June 30th, reports are to be completed and submitted between July 1st and July 7th.
- For the period covering July 1st through September 30th, reports are to be completed and submitted between October 1st and October 7th.
- For the period covering October 1st through December 31st, reports are to be completed and submitted between January 1st and January 7th.

The quarterly report shall include, but not be limited to:

- 1. the Respondent's name;
- 2. license number:
- 3. treating physician's name and signature;
- 4. treating physician's license number;
- dates Respondent had face-to-face contact or correspondence (written and verbal) with treating physician;
- 6. the Respondent's compliance with this condition;
- 7. the Respondent's diagnosis, prognosis, and progress;
- 8. if any substances have been prescribed, identification of a program for the timelimited use of any substances;
- 9. any change in behavior and/or personal habits;
- 10. assessment of the Respondent's ability to practice safely;
- 11. recommendation <u>dependent</u> on Respondent's evaluation results, progress and compliance with this condition -on whether to continue with current treatment plan or modify the treatment plan;
- other relevant information deemed necessary by the treating physician, or the Board.

Respondent is ultimately responsible for ensuring his/her physician submits complete and timely reports. Failure to ensure each submission of complete and timely reports shall constitute a violation of probation.

(OPTIONAL): Respondent shall not engage in the practice of optometry until notified by the Board of its determination that Respondent is medically fit to practice safely.

NOTE: This condition is for those cases where the evidence demonstrates that medical illness or disability was a contributing cause of the violations.

30. MEDICAL TREATMENT

Within 30 calendar days of the effective date of this decision, Respondent shall submit to the Board for its prior approval the name and qualifications of a physician of Respondent's choice. Upon approval, Respondent shall undergo and continue treatment, at Respondent's cost, until the Board deems that no further medical treatment is necessary and discontinue treatment only upon the recommendation of the treating physician. Respondent shall have the treating physician submit quarterly status reports to the Board. Quarterly status reports are due each year of probation and the entire length of probation from the treating physician as follows:

Commented [KC4]: Language added for clarity and consistency with similar terms.

Commented [KC5]: Language added for clarity and consistency with similar terms.

- For the period covering January 1st through March 31st, reports are to be completed and submitted between April 1st and April 7th.
- For the period covering April 1st through June 30th, reports are to be completed and submitted between July 1st and July 7th.
- For the period covering July 1st through September 30th, reports are to be completed and submitted between October 1st and October 7th.
- For the period covering October 1st through December 31st, reports are to be completed and submitted between January 1st and January 7th.

The quarterly report shall include, but not be limited to:

- 1. the Respondent's name;
- 2. license number;
- 3. treating physician's name and signature;
- 4. treating physician's license number;
- 5. dates Respondent had face-to-face contact or correspondence (written and verbal) with treating physician;
- 6. the Respondent's compliance with this condition;
- 7. the Respondent's diagnosis, prognosis, and progress;
- 8. if any substances have been prescribed, identification of a program for the timelimited use of any substances;
- 9. any change in behavior and/or personal habits;
- 10. assessment of the Respondent's ability to practice safely;
- recommendation dependent on Respondent's progress and compliance with this condition on whether to continue with current treatment plan or modify the treatment plan;
- other relevant information deemed necessary by the treating physician, or the Board.

Respondent is ultimately responsible for ensuring his/her reating physician submits complete and timely reports. Failure to ensure each submission of complete and timely reports shall constitute a violation of probation.

The Board may require Respondent to undergo periodic medical evaluations by a Board-approved physician.

31. RESTITUTION

Within 90 calendar days of the effective date of this decision, Respondent shall provide to the Board or its designee proof of restitution in the amount of \$_____ paid to _____.

32. AUDIT REQUIRED

The Board shall require quarterly audits of patient visits, billings, and payments as a condition of probation.

Within 30 calendar days of the effective date of this decision, Respondent shall provide to the Board or its designee the names and qualifications of three third party auditors. The Board or its designee shall select one of the three auditors to audit Respondent's billings. During said audit, randomly selected client billing records shall be reviewed in accordance with accepted auditing/accounting standards and practices.

The Board or its designee shall provide the approved auditor with copies of the decision(s) and accusation(s), and a proposed auditing plan. Within 15 calendar days of receipt of the

Commented [KC6]: Language added for clarify

decision(s), accusation(s), and proposed monitoring plan, the auditor shall sign an affirmation that he or she has reviewed the terms and conditions of the Respondent's disciplinary order, fully understands the role of auditor, an agrees or disagrees with the proposed auditing plan set forth by the Board. If the auditor disagrees with the proposed auditing plan, the auditor shall submit a revised auditing plan with the signed affirmation for approval by the Board or its designee.

Within 60 calendar days of the effective date of this decision, and continuing throughout probation, Respondent's patient visits, billings and payments shall be audited by the approved auditor. Respondent shall make all records available for immediate inspection and copying on the premises by the auditor at all times during business hours and shall retain the records for the entire term of probation.

If Respondent fails to obtain approval of an auditor within 60 calendar days of the effective date of this decision, Respondent shall receive a notification from the Board or its designee to cease the practice of optometry within three (3) calendar days after being so notified. Respondent shall cease practice until an auditor is approved to provide auditing responsibility.

The Board shall be advised of the results of the audit, and may obtain any and all copies of any documents audited or the results of the audit. The cost of the audits shall be borne by Respondent. Failure to pay for the audits in a timely fashion within ten (10) calendar days from audit completion shall constitute a violation of probation.

Quarterly reports of the audit results are due each year of probation and the entire length of probation from the auditor as follows:

- For the period covering January 1st through March 31st, reports are to be completed and submitted between April 1st and April 7th.
- For the period covering April 1st through June 30th, reports are to be completed and submitted between July 1st and July 7th.
- For the period covering July 1st through September 30th, reports are to be completed and submitted between October 1st and October 7th.
- For the period covering October 1st through December 31st, reports are to be completed and submitted between January 1st and January 7th.

The quarterly report shall include, but not be limited to:

- 1. the Respondent's name;
- 2. license number;
- 3. auditor's name and signature;
- 4. auditor's license number;
- dates Respondent had face-to-face contact or correspondence (written and verbal) with auditor;
- 6. the Respondent's compliance with this condition;
- the Respondent's compliance with accepted auditing/accounting standards and practices;
- 8. any change in behavior and/or personal habits;
- assessment of the Respondent's ability to practice safely;
- 10-8. recommendation dependent on Respondent's audit results and compliance with this condition on whether to continue with current audit plan or modify the plan;
- 141.9. ___other relevant information deemed necessary by the auditor, or the Board.

Commented [KC7]: Inappropriate to request of a billing auditor

DRAFT 35 DRAFT

Respondent is ultimately responsible for ensuring his/her auditor submits complete and timely reports. Failure to ensure each auditor submits complete and timely reports shall constitute a violation of probation.

If the auditor resigns or is no longer available, Respondent shall, within five (5) days of such resignation or unavailability, submit to the Board or its designee, for prior approval, the names and qualifications of a replacement third party auditor who will be assuming that responsibility within 15 calendar days. If Respondent fails to obtain approval of a replacement auditor within 60 calendar days of the resignation or unavailability of the auditor, Respondent shall receive a notification from the Board or its designee to cease the practice of optometry within three (3) calendar days. After being so notified, Respondent shall cease practice until a replacement auditor is approved and assumes auditing responsibility.

33. LENS PRESCRIPTIONS - MAINTAIN RECORDS

Respondent shall maintain patient records of all lens-prescriptions dispensed or administered by Respondent during probation, showing all the following:

- 1. name and address of the patient;
- date;
- 3. lens or drug prescribed, including dose and duration, as applicable
- 34. price of the services and goods involved in the prescription;
- 54. visual impairment identified or ocular medical condition for which the prescription was furnished.

Respondent shall keep these patient records in a separate file, in chronological order, and shall make them available for inspection and copying by the Board or its designee, upon request.

34. RESTRICTED PRACTICE

During probation, Respondent is prohibited from practicing _____ (Ex. Specified optometric procedures).

35. RESTRICTION ON BRANCH OFFICES

During the period of probation, Respondent shall be restricted as to the number and location of branch offices that the Respondent may operate or in which the Respondent may have any proprietary interest as designated and approved in writing by the Board.

36. RESTRICTIONS ON ADVERTISEMENTS

During the entire period of probation, the Respondent shall, prior to any publication or public dissemination, submit any and all advertisement of professional services in the field of optometry to the Board for its prior approval. Such advertisement may be published or disseminated to the public only after written approval by the Board.

37. TAKE AND PASS NBEO EXAM

Respondent shall take and pass part(s) _____ of the National Board of Examiners of Optometry (NBEO). Respondent shall pay the established examination fees. If Respondent has not taken and passed the examination within twelve months from the effective date of this decision, Respondent shall be considered to be in violation of probation.

38. CONTINUING EDUCATION

Within 30 calendar days of the effective date of this decision, Respondent shall submit to the Board for its prior approval an educational program or course to be in areas of (E.g., practice

Commented [KC8]: This term was updated so that it could be used both for lens prescriptions and medication prescriptions.

management, retinal disease, drug/alcohol addiction). The education program or course(s) shall consist of a minimum of four (4) hours for each practice area.

This program or course shall be in addition to the Continuing Optometric Education requirements for renewal, and shall be obtained with all costs being paid by the Respondent. Following completion of each course, the Board or its designee may administer an examination to test Respondent's knowledge of the course. Respondent shall provide written proof of attendance in such course or courses approved by the Board.

39. MEDICAL RECORD KEEPING COURSE

Within 60 calendar days of the effective date of this decision, Respondent shall enroll in a course in medical record keeping equivalent to the Medical Record Keeping Course offered by the Physician Assessment and Clinical Education Program, University of California, San Diego School of Medicine (Program), approved in advance by the Board or its designee. Respondent shall provide the program with any information and documents that the Program may deem pertinent. Respondent shall participate in and successfully complete the classroom component of the course not later than six (6) months after Respondent's initial enrollment. Respondent shall successfully complete any other component of the course within one (1) year of enrollment. The medical record keeping course shall be at Respondent's expense and shall be in addition to the continuing optometric education requirements for renewal of licensure.

A medical record keeping course taken after the acts that gave rise to the charges in the accusation, but prior to the effective date of the decision may, in the sole discretion of the Board or its designee, be accepted towards the fulfillment of this condition if the course would have been approved by the Board or its designee had the course been taken after the effective date of this decision.

Respondent shall submit a certification of successful completion to the Board or its designee not later than 15 calendar days after the effective date of the decision, whichever is later.

DRAFT 37 DRAFT

RECOMMENDED DISCIPLINE BASED ON VIOLATION

The following is an attempt to provide information regarding violations of statutes and regulations under the jurisdiction of the California State Board of Optometry and the appropriate range of penalties for each violation. Each discipline listed corresponds with a number under the chapters:

- Probationary Terms and Condition Standard Terms and Conditions;
- Standard Alcohol/Drug Conditions; and
- Optional Conditions

Examples are given for illustrative purposes, but no attempt is made to list all possible violations. Optional conditions listed are those the Board deems most appropriate for the particular violation.

Excessive Prescribing or Treatment (B&P Code sec. 725; 3110(n); 3110 (o)).

Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required:

1-16. Standard Conditions

33. Lens Prescriptions - Maintain Records

39. Medical Record Keeping Course

38. Continuing Education

If Warranted:

25. Suspension of 30 days or more

22. Worksite Monitor

24. Remedial Education

25. Suspension

38. Continuing Education

39. Medical Record Keeping Course

Violation of Prescription Standards: Information Required (B&P Code sec. 3025.5; 3041;

Title 16 CCR sec. 1565)

Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

33. Prescriptions - Maintain Records

38. Continuing Education

39. Medical Record Keeping Course

If Warranted:

25. Suspension of 30 days or more

22. Worksite Monitor

24. Remedial Education

25. Suspension

38. Continuing Education

39. Medical Record Keeping Course

Excessive Prescribing or Treatment (B&P Code sec. 725; 3110(n); 3110 (o))

Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

Commented [KC9]: Updated to reflect new term language

Commented [KC10]: Not directly related to the violation

Commented [KC11]: Provides opportunity for increased knowledge base

Commented [KC12]: Removed the 30-day minimum for more

Commented [KC13]: Moved to "if warranted" for discretion. Not always related to the violation

Commented [KC14]: Updated to reflect new term language

Commented [KC15]: Provides opportunity for increased

Commented [KC16]: Removed the 30-day minimum for more

Commented [KC17]: Moved to "if warranted" for discretion. Not always related to the violation.

Commented [SJ18]: Duplicative

```
1-16. Standard Conditions
```

33. Prescriptions - Maintain Records

38. Continuing Education

If Warranted:

22. Worksite Monitor

24. Remedial Education

25. Suspension

39. Medical Record Keeping Course

Sexual Misconduct (B&P Code sec. 726, 3110(m))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Revocation

Mental or Physical Fitness (B&P Code sec. 820)

Maximum Discipline: Revocation and Cost Recovery
Minimum Discipline: Stayed Revocation, 3-5 years probation
Required:

1-16. Standard Conditions

23. Direct Supervision

25. Suspension

27. Psychotherapy or Counseling Program

30. Medical Treatment

28. Mental Health Evaluation

If Warranted:

25. Suspension

20. Notice to Patients

34. Restricted Practice

22. Worksite Monitor

27. Psychotherapy or Counseling Program

28. Mental Health Evaluation

29. Medical Evaluation

34. Restricted Practice

30. Medical Treatment

Gross Negligence (B&P Code sec. 3110 (b); Title 16 CCR sec. 1510)

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

22. Worksite Monitor

24. Remedial Education

25. Suspension

24. Remedial Education

22. Worksite Monitor

If Warranted:

20. Notice to Patients

23. Direct Supervision

25. Suspension of 30 days or more

26. Employment Limitations

34. Restricted Practice

31. Restitution

36. Restrictions on Advertisements

37. Take and Pass NBEO Exam

Commented [KC19]: Helps ensure safe practice on a daily basis

Commented [KC20]: Provides time to ensure safe practice

Commented [KC21]: Directly related to the charge

Commented [KC22]: Directly related to the charge

Commented [KC23]: In most cases, Respondent will have already completed a mental health evaluation

Commented [KC24]: May be appropriate in some cases for consumer protection

Commented [KC25]: For those cases where Respondent has not already completed a mental health evaluation, this was added to "if warranted"

Commented [SR26]: Should this be required?

Commented [KC27]: May be appropriate in some cases for consumer protection

Commented [KC28]: Removed the 30-day minimum for more discretion

Commented [KC29]: Unrelated to the charge

38. Continuing Education Commented [KC30]: Provides opportunity for increasing knowledge base in subjects directly related to the charge 39. Medical Record Keeping Course Failure to Refer Patient (B&P Code sec. 3110(y); 3041) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 22. Worksite Monitor Commented [SR31]: Cumbersome - Discuss. 38. Continuing Education If Warranted: 23. Direct Supervision Commented [KC32]: Helps ensure safe practice on a daily basis 24. Remedial Education 34. Restricted Practice 25. Suspension of 30 days or more Commented [KC33]: Removed the 30-day minimum for more 22. Worksite Monitor discretion 26. Employment Limitations 33. Prescriptions – Maintain Records **Commented [KC34]:** Allows the opportunity to verify that Respondent is not over-prescribing instead of referring patients 34. Restricted Practice 39. Medical Record Keeping Course Violation of Quality Standards for Prescription Ophthalmic Devices (B&P Code sec. 2541.3; Title 16 CCR sec.1519) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 33. Prescriptions – Maintain Records Commented [KC35]: Allows the opportunity to verify quality of 38. Continuing Education dispensed prescriptions 24. Remedial Education Commented [KC36]: Provides opportunity for increasing knowledge base in subjects directly related to the charge If Warranted: 34. Restricted Practice Commented [KC37]: This is a cumbersome term that is not appropriate for this violation 22. Worksite Monitor 25. Suspension of 30 days or more Commented [KC38]: More cumbersome to complete than continuing education 22. Worksite Monitor34. Restricted Practice Commented [KC39]: Removed the 30-day minimum for more 37. Take and Pass NBEO Exam discretion 39. Medical Record Keeping Course Violation of Health and Safety Standards (B&P Code sec. 3025.5; Title 16 CCR sec. 1520) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 37. Take and Pass NBEO Exams - Part III Clinical Skills Exam Commented [KC40]: Provides opportunity to assess clinical 38. Continuing Education If Warranted: 22. Worksite Monitor 24. Remedial Education 34. Restricted Practice 25. Suspension of 30 days or more Commented [KC41]: Removed the 30-day minimum for more 22. Worksite Monitor discretion 34. Restricted Practice 39. Medical Record Keeping Course Failure to Follow Infection Control Guidelines (B&P Code sec. 3110(w); Title 16 CCR sec. 1520)

DRAFT 40 DRAFT

Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 22. Worksite Monitor 37. Take and Pass NE Commented [KC42]: Unrelated to the charge 38. Continuing Education If Warranted: 23. Direct Supervision 24. Remedial Education 25. Suspension Violations Regarding Topical Pharmaceutical Agents (B&P Code sec. 3041.2; Title 16 CCR sec. 1560; 1561; <u>1562</u>; <u>1563</u>) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation **Required:** 1-16. Standard Conditions 33. Prescriptions - Maintain Records Commented [KC43]: Provides opportunity to verify pharmaceutical prescriptions 38. Continuing Education If Warranted: 22. Worksite Monitor 24. Remedial Education 25. Suspension 34. Restricted Practice Commented [SR44]: For discussion. Add blank to the condition for length of time, coincide with remedial education? Medical Record Keeping Course **Maximum Discipline:** Revocation and Cost Recovery Commented [KC45]: May be warranted in cases where record keeping is an issue Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 38. Continuing Education If Warranted: 24. Remedial Education 34. Restricted Practice 25. Suspension of 30 days or more Commented [KC46]: Removed the 30-day minimum for more 22. Worksite Monitor Fraud, Misrepresentation or Dishonesty (B&P Code sec. 810; 3101; 3110 (e)) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 24. Remedial Education 32. Audit Required 39. Medical Record Keeping Course If Warranted: 25. Suspension of 30 days or more Commented [KC47]: Removed the 30-day minimum for more 22. Worksite Monitor 23. Direct Supervision 25. Suspension 26. Employment Limitations 31. Restitution 33. Prescriptions – Maintain Records Commented [KC48]: May be warranted in cases where the 36. Restrictions on Advertisements 38. Continuing Education

DRAFT 41 DRAFT

Commented [KC49]: Moved to Required due to the severity of the violation. Removed the 30-day minimum for more discretion Commented [SR50]: As warranted. For discussion. Commented [KC51]: Directly related to the violation Commented [KC52]: Removed the 30-day minimum for more discretion Commented [SR53]: Double check on this. Do they have to be Commented [KC54]: Moved to Required due to the severity of the violation. Removed the 30-day minimum for more discretion

Agenda Item 8A, Attachment 1

Procuring a License by Fraud (B&P Code sec. 123; 496; 3110(i))

Maximum Discipline: Denial or Revocation Minimum Discipline: Denial or Revocation

Practicing without Valid License (B&P Code sec. 3110(s); 3110(i))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation Required:

tequireu.

1-16. Standard Conditions

25. Suspension

If Warranted:

22. Worksite Monitor

25. Suspension

36. Restrictions on Advertisements

38. Continuing Education

Using Controlled Substances or Alcohol (B&P Code sec. 3110 (I))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation **Required**:

1-16. Standard Conditions

17-18. Standard Alcohol/Drug Conditions

If Warranted:

19. Participate in Group Support Meeting

21. Alcohol and Drug Treatment

25. Suspension of 30 days or more

22. Worksite Monitor

223. Direct Supervision

25. Suspension

34. Restricted Practice

26. Employment Limitations

27. Psychotherapy or Counseling Program

28. Mental Health Evaluation

29. Medical Health Evaluation30. Medical Treatment

34. Restricted Practice

38. Continuing Education

Employing Suspended or Unlicensed Optometrist (B&P Code sec. 3110 (t); 3106)

Permitting Another to Use License (B&P Code sec. 3110 (u); 3106)

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

25. Suspension

If Warranted:

35. Restrictions on Branch Offices

25. Suspension of 30 days or more

22. Worksite Monitor

34. Restricted Practice

26. Employment Limitations

34. Restricted Practice

35. Restrictions on Branch Offices

38. Continuing Education

DRAFT 42 DRAFT

```
Accepting Employment By From Unlicensed Person (B&P Code sec. 3109)
        Maximum Discipline: Revocation and Cost Recovery
        Minimum Discipline: Stayed Revocation, 3-5 years probation
                Required:
                    1-16. Standard Conditions
                                                                                                                Commented [KC55]: Moved to Required due to the severity of the violation. Removed the 30-day minimum for more discretion
                    25. Suspension
                If Warranted:
                    22. Worksite Monitor
                                                                                                                Commented [KC56]: Provides opportunity for more direct
                    26. Employment Limitations
                    34. Restricted Practice
                                                                                                                Commented [KC57]: Allows limitations on employment
                                                                                                                 settings when appropriate
                    35. Restrictions on Branch Offices
                                                                                                                Commented [KC58]: Allows restrictions on specific procedures
                    38. Continuing Education
                                                                                                                 when appropriate
        Maximum Discipline: Revocation and Cost Recovery
        Minimum Discipline: Stayed Revocation, 3-5 years probation
                                                                                                                Commented [KC59]: Allows restrictions on branch offices
                                                                                                                when appropriate
                Required:
                                                                                                                Commented [KC60]: Moved to "if warranted" for discretion
                    .
1-16. Standard Conditions
                    38. Continuing Education
                If Warranted:
                    25. Suspension of 30 days or more
Unlawful Location for Practice (B&P Code sec. 3070; 3075; 3076; 3077; Title 16 CCR sec.
1505; 1506; 1507)
        Maximum Discipline: Revocation and Cost Recovery
        Minimum Discipline: Stayed Revocation, 3-5 years probation
                Required:
                    1-16. Standard Conditions
                    38. Continuing Education
                If Warranted:
                    35. Restrictions on Branch Offices
                    22. Worksite Monitor
                    25. Suspension of 30 days or more
                                                                                                                Commented [SR61]: Discuss suspensions in general and
                    26. Employment Limitations
                    22. Worksite Monitor
                                                                                                                Commented [KC62]: Removed the 30-day minimum for more
                    34. Restricted Practice
                    35. Restrictions on Branch Offices
                                                                                                                Commented [KC63]: Allows restrictions on branch offices
                                                                                                                when appropriate
                    36. Restrictions as to Advertisements
                    38. Continuing Education
                                                                                                                Commented [KC64]: Allows Board oversight of advertisements
                                                                                                                Commented [KC65]: Moved to "if warranted" for discretion
Deceptive Advertising (B&P Code sec 651; 651.3; 3099; 3100; 3102; 3103; 3110(g); 17500;
Title 16 CCR sec. <u>1512</u>; <u>1513</u>; <u>1514</u>; <u>1515</u>)
        Maximum Discipline: Revocation and Cost Recovery
        Discipline: Stayed Revocation, 3-5 years probation
                Required:
                        1-16. Standard Conditions
                        36. Restrictions on Advertisements
                                                                                                                 Commented [KC66]: Allows Board oversight of
                                                                                                                advertisements. Directly related to the violation
                        38. Continuing Education
                If Warranted:
                        25. Suspension of 30 days or more
                                                                                                                Commented [KC67]: Removed the 30-day minimum for more
                                36. Restrictions on Advertisements
                        38. Continuing Education
                                                                                                                Commented [KC68]: Moved to "if warranted" for discretion
Prohibited Arrangements by Optometrists (B&P Code sec 655; Title 16 CCR sec. 1514)
```

DRAFT 43 DRAFT

Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required:

> 1-16. Standard Conditions 38. Continuing Education

If Warranted:

Worksite Monitor

25. Suspension of 30 days or more

26. Employment Limitations

34. Restricted Practice

35. Restrictions as to Branch Offices

-36. Restrictions on Advertisements

38. Continuing Education

Advertising While Not Holding Valid License (B&P Code sec. 3101)

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

Restrictions on Advertisements

38. Continuing Education

If Warranted:

22. Worksite Monitor

25. Suspension of 30 days or more

26. Employment Limitations

34. Restricted Practice

36. Restrictions on Advertisements 38. Continuing Education

Misuse of Professional Titles or Abbreviations (B&P Code sec. 3098; Title 16 CCR sec. <u>1512</u>)

Maximum Discipline: 6-month suspension. Revocation for

Minimum Discipline: 30 days suspension, and at least one-year probationStayed

Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

38. Continuing Education

36. Restrictions on Advertisements

If Warranted:

25. Suspension of 30 days or more

26. Employment Limitations

Restricted Practice

36. Restrictions on Advertisements

38. Continuing Education

Unlawful Solicitation (B&P Code sec. 3097)

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

Commented [KC69]: Provides opportunity for more direct supervision

Commented [KC70]: Removed the 30-day minimum for more

Commented [KC71]: Allows for limitations on employment settings when appropriate. Directly related to the violation

Commented [KC72]: Allows restrictions on specific procedures when appropriate

Commented [KC73]: Allows restrictions on branch offices when appropriate

Commented [KC74]: Moved to "if warranted" for discretion

Commented [KC75]: Allows Board oversight of advertisements. Directly related to the violation

Commented [KC76]: Provides opportunity for more direct supervision

Commented [KC77]: Removed the 30-day minimum for more discretion

Commented [KC78]: Allows for limitations on employment settings when apporpiate

Commented [KC79]: Allows restrictions on specific procedures

Commented [KC80]: Moved to "if warranted" for discretion

Commented [KC81]: Changed for consistency with other

Commented [KC82]: Allows Board oversight of advertising. Directly related to the violation

Commented [KC83]: Removed the 30-day minimum for more discretion

Commented [KC84]: Allows restrictions on employment settings when appropriate

Commented [KC85]: Allows restrictions on specific procedures when appropriate

Commented [KC86]: Moved to "if warranted" for discretion

DRAFT 44 DRAFT

38. Continuing Education 36. Restrictions on Advertisements Commented [KC87]: Moved to "required" as it is directly If Warranted: 25. Suspension of 30 days or more Commented [KC88]: Removed the 30-day minimum for more 22. Worksite Monitor 25. Suspension 34. Restricted practice 36. Restrictions on Advertisements 38. Continuing Education Commented [KC89]: Moved to "if warranted" for discretion Unlawful Referrals (B&P Code sec. 650; 650.01) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 38. Continuing Education If Warranted: 38. Continuing Education 25. Suspension of 30 days or more Commented [KC90]: Removed the 30-day minimum for more 22. Worksite Monitor 25. Suspension 34. Restricted practice 36. Restrictions on Advertisements 38. Continuing Education Commented [KC91]: Moved to "if warranted" for discretion Employing Cappers or Steerers (B&P Code sec. 3104) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 38. Continuing Education If Warranted: 25. Suspension of 30 days or more Commented [KC92]: Removed the 30-day minimum for more 22. Worksite Monitor 25. Suspension 34. Restricted practice 36. Restrictions on Advertisements 38. Continuing Education Commented [KC93]: Moved to "if warranted" for discretion Criminal Conviction (B&P Code sec. 475; 480; 490; 3094; 3107; Title 16 CCR sec. 1517) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions If Warranted: 24. Remedial Education Commented [KC94]: Removed the 30-day minimum for more 25. Suspension of 30 days or more 17-18. Standard Alcohol/ Drug Conditions Commented [KC95]: This violation can be related to a 22. Worksite Monitor 25. Suspension Commented [KC96]: Allows restrictions on employment 26. Employment Limitations settings when appropriate

27. Mental Health Evaluation Commented [KC97]: May be appropriate depending on 28. Medical Health Evaluation circumstances of violation 34. Restricted practice Commented [KC98]: May be appropriate depending on 17-18. Standard Alcohol/ Drug Conditions circumstances of violation 38. Continuing Education Fictitious Name Violation (B&P Code sec. 3078; Title 16 CCR sec. 1513; 1518) Maximum Penalty: 6 month Suspension. Revocation and Cost Recovery for successive Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 38. Continuing Education 36. Restrictions on Advertisements Commented [KC99]: Allows Board oversight of advertising. Directly related to violation If Warranted: 35. Restrictions on Branch Offices Commented [KC100]: Allows restrictions on branch offices when appropriate 36. Restrictions on Advertisements 38. Continuing Education Commented [KC101]: Moved to "if warranted" for discretion **Violation of Probation** Maximum Discipline: Impose discipline that was stayed; revocation Minimum Discipline: Impose an actual period of suspension The maximum discipline should be given for repeated similar offenses or for probation violations revealing a cavalier or recalcitrant attitude. Other violations of probation should draw at least a period of actual suspension. Violations by Professional Corporations (B&P Code sec. 3160; 3161; 3162; 3163; 3164; 3165; 3166; Title 16 CCR sec. 1544; 1546; 1547; 1548; 1549; 1550) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions If Warranted: 24. Remedial Education Course for corporate principals involved Suspension of 30 days or more Commented [KC102]: Removed the 30-day minimum for more 22. Worksite Monitor 24. Remedial Education Course for corporate principals involved 25. Suspension 26. Employment Limitations Commented [KC103]: Allows restrictions on employment 31. Restitution settings when appropriate 34. Restricted practice 35. Restrictions as to Branch Offices Commented [KC104]: Allows limitations on branch offices 31. Restitution when appropriat 36. Restrictions on Advertisements 38. Continuing Education Fraudulently Altering Medical Records (B&P Code sec. 3105) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 33. Prescriptions - Maintain Records Commented [KC105]: Provides opportunity for review of 38. Continuing Education

39. Medical Record Keeping Course

If Warranted:

- 22. Worksite Monitor
- 23. Direct Supervision
- 25. Suspension
- 26. Employment Limitations
- 34. Restricted Practice
- 32. Audit Required
- 38. Continuing Education

False Representation of Fact (B&P Code sec. 3106)

Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required:

1-16. Standard Conditions

24. Remedial Education

32. Audit Required 39. Medical Record Keeping Course

If Warranted:

- 22. Worksite Monitor
- 23. Direct Supervision
- 24. Remedial Education
- 25. Suspension
- 26. Employment Limitations
- 31. Restitution
- 33. Prescriptions Maintain Records
- 36. Restrictions on Advertisements
- 38. Continuing Education

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation Required:

1-16. Standard Conditions

If Warranted:

- 23. Direct Supervision
- 24. Remedial Education
- 25. Suspension
- 26. Employment Limitations
- 31. Restitution
- 32. Audit Required
- 34. Restricted Practice
- 35. Restrictions on Branch Offices
- 36. Restrictions on Advertise
- 38. Continuing Education
- 39. Medical Record Keeping Course

Unprofessional Conduct (B&P code sec. 3110)

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 5 years probation

- 1-16. Standard Conditions
- 22. Worksite Monitor
- 24. Remedial Education

If Warranted:

23. Direct Supervision

Commented [KC106]: Allows limitations on employment settings when appropriate

Commented [KC107]: Allows limitations on specific procedures when appropriate

Commented [KC108]: Moved to "if warranted" for discretion

Commented [KC109]: This is a cumbersome term that is not appropriate as a requirement for this violation.

Commented [KC110]: Moved to "required" to provide more

Commented [KC111]: Moved to "required"

Commented [KC112]: Provides opportunity for more direct

Commented [KC113]: Provides opportunity to verify prescriptions

Commented [SR114]: F/U with Anahita.

```
25. Suspension
```

26. Employment Limitations

38. Continuing Education

39. Medical Record Keeping Course

Violating or abetting violation of any section of Optometry Practice Act (B&P Code sec. 3110 and/or 3110(a))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

24. Remedial Education

If Warranted:

19. Participate in Group Support Meeting

20. Notice to Patients

21. Alcohol and Drug Treatment

22. Worksite Monitor

23. Direct Supervision

24. Remedial Education

25. Suspension

26. Employment Limitations

27. Psychotherapy or Counseling Program

28. Mental Health Evaluation

29. Medical Health Evaluation

30. Medical Treatment

31. Restitution

32. Audit Required

33. Lens Prescriptions - Maintain Records

34. Restricted Practice

35. Restrictions as to Branch Offices

36. Restrictions as to Advertisement

37. Take and Pass NBEO Exams

38. Continuing Education

39. Medical Record Keeping Course

22. Worksite Monitor

23. Direct Supervision

25. Suspension

26. Employment Limitations

31. Restitution

32. Audit Required

36. Restrictions on Advertisements

38. Continuing Education

39. Medical Record Keeping Course

Repeated Negligent Acts (B&P Code sec. 3110 (c))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

24. Remedial Education

32. Audit Required

39. Medical Record Keeping Course

If Warranted:

22. Worksite Monitor

23. Direct Supervision

25. Suspension

Commented [KC115]: We suggest removing this as 3110 without a subsection is not necessarily a violation

Commented [KC116]: This can be used in conjunction with any other violation, so we added all of the probation terms as "if

- 26. Employment Limitations
- 31. Restitution
- 32. Audit Required
- 33. Prescriptions Maintain Records
- 36. Restrictions on Advertisements
- 38. Continuing Education
- 39. Medical Record Keeping Course

Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Revocation and Cost Recovery

Incompetence (B&P Code sec. 3110 (d))

Maximum Discipline: Revocation and Cost Recovery
Minimum Discipline: Stayed Revocation, 3-5 years probation

If Required:

- 1-16. Standard Conditions
- 22. Worksite Monitor
- 23. Direct Supervision
- 24. Remedial Education
- 25. Suspension
- 26. Employment Limitations

If Warranted:

- 20. Notice to Patients
- 22. Worksite Monitor
- 33. Prescriptions Maintain Records
- 37. Take and Pass NBEO Exam
- 38. Continuing Education
- 39. Medical Record Keeping Course

Conduct Warranting License Denial (B&P Code sec. 3110 (f))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation Required:

1-16. Standard Conditions

If Warranted:

17-18. Standard Alcohol/ Drug Conditions

- 19. Participate in Group Support Meeting
- 20. Notice to Patients
- 21. Alcohol and Drug Treatment
- 22. Worksite Monitor
- 23. Direct Supervision
- 24. Remedial Education
- 25. Suspension
 - 26. Employment Limitations
- 27. Psychotherapy or Counseling Program
 - 28. Mental Health Evaluation
- 29. Medical Health Evaluation
- 30. Medical Treatment
- 31. Restitution
- 32. Audit Required
- 33. Lens Prescriptions Maintain Records
- 34. Restricted Practice
- 35. Restrictions as to Branch Offices
- 36. Restrictions as to Advertisement
- 37. Take and Pass NBEO Exams

Commented [KC117]: Probation terms added for discretion

Commented [KC118]: Provides direct consumer protection through patient notice

Commented [KC119]: Can be cumbersome, not always warranted. Moved from "required" to "if warranted"

Commented [KC120]: Provides opportunity for review of prescriptions

Commented [KC121]: Provides opportunity for increased knowledge base

Commented [KC122]: Updated to reflect new term language

- 38. Continuing Education
- 39. Medical Record Keeping Course
- 21. Alcohol or Drug Treatment
- 22. Worksite Monitor
- 23. Direct Supervision
- 24. Remedial Education
- 25. Suspension
- 26. Employment Limitations
- 27. Psychotherapy or Counseling Program
- 28. Mental Health Evaluation
- 31. Restitution
- 32. Audit Required
- 33. Lens Prescription Maintain Records
- 36. Restrictions on Advertisements
- 37. Take and Pass NBEO Exam
- 38. Continuing Education
- 39. Medical Record Keeping Course

License Discipline by Other State or Agency (B&P Code sec. 3110 (h))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation **Required:**

1-16. Standard Conditions

If Warranted:

17-18. Standard Alcohol/ Drug Conditions

- 19. Participate in Group Support Meeting
- 20. Notice to Patients
- 21. Alcohol and Drug Treatment
- 22. Worksite Monitor
- 23. Direct Supervision
- 24. Remedial Education
- <u>25. Suspension</u>
- 26. Employment Limitations
- 27. Psychotherapy or Counseling Program
- 28. Mental Health Evaluation
- 29. Medical Health Evaluation
- 30. Medical Treatment
- 31. Restitution
- 32. Audit Required
- 33. Lens Prescriptions Maintain Records
- 34. Restricted Practice
- 35. Restrictions as to Branch Offices
- 36. Restrictions as to Advertisement
- 37. Take and Pass NBEO Exams
- 38. Continuing Education
- 39. Medical Record Keeping Course
- 21. Alcohol or Drug Treatment
- 22. Worksite Monitor
- 23. Direct Supervision
- 24. Remedial Education
- 25. Suspension
- 26. Employment Limitations
- 27. Psychotherapy or Counseling Program
- 28. Mental Health Evaluation
- 32. Audit Required
- 33. Lens Prescription Maintain Records

Commented [KC123]: This can be used in conjunction with any other violation, so we added all of the probation terms as "if warranted"

Commented [KC124]: Updated to reflect new term language

Commented [KC125]: This could be related to any violation, so all optional probation terms were moved into "if warranted"

37. Take and Pass NBEO Exam 38. Continuing Education 39. Medical Record Keeping Course Making False Statement on Application (B&P Code sec. 3110 (j)) Commented [SR126]: Discuss CE audit condition. Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 24. Remedial Education 32. Audit Required 39. Medical Record Keeping Course If Warranted: 22. Worksite Monitor 23. Direct Supervision 25. Suspension 26. Employment Limitations 31. Restitution 33. Prescriptions - Maintain Records 36. Restrictions on Advertisements 38. Continuing Education Commented [KC127]: Changed to mirror False Representation of Fact as the violations are similar and frequently charged together **Maximum Discipline:** Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions If Warranted: 22. Worksite Monitor 24. Remedial Education 25. Suspension 26. Employment Limitations 38. Continuing Education Prescribing, Furnishing, or Administering Drugs without Good Faith Examination (B&P Code sec. 3110 (p)) Maximum Discipline: Revocation and Cost Recovery Minimum Discipline: Stayed Revocation, 3-5 years probation Required: 1-16. Standard Conditions 24. Remedial Education Commented [KC128]: This is a cumbersome term that is not 25. Suspension appropriate as a requirement for this violation. 33. Prescriptions - Maintain Records Commented [KC129]: Provides opportunity to review and 38. Continuing Education If Warranted: Commented [KC130]: Moved to "required" to replace remedial education in providing the opportunity to increase knowledge base 22. Worksite Monitor 23. Direct Supervision 24. Remedial Education 26. Employment Limitations Commented [KC131]: Allows limitations on employement 34. Restricted Practice settings when appropriate 37. Take and Pass NBEO Exams Commented [KC132]: Allows limitations on specific procedures when appropriate 38. Continuing Education 39. Medical Record Keeping Course Commented [KC133]: Provides opportunity to verify clinical Failure to Maintain Adequate Records(B&P Code sec. 3110 (gq)) **Maximum Discipline:** Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

33. Prescriptions – Maintain Records

39. Medical Record Keeping Course

If Warranted:

- 22. Worksite Monitor
- 24. Remedial Education
- 25. Suspension
- 26. Employment Limitations
- 32. Audit Required
- 34. Restricted Practice
- 38. Continuing Education

Altering or Using Altered License (B&P Code sec. 3110 (v))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

- 1-16. Standard Conditions
- 22. Worksite Monitor
- 25. Suspension

If Warranted

- 26. Employment Limitations
- 34. Restricted Practice
- 38. Continuing Education

Professional Services Beyond the Scope of the License (B&P Code sec. 3110 (r))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

If Warranted:

- 22. Worksite Monitor
- 23. Direct Supervision
- 24. Remedial Education
- 25. Suspension
- 26. Employment Limitations
- 34. Restricted Practice
- 37. Take and Pass NBEO Exams
- 38. Continuing Education

Failure to Comply with Patient Records Request (B&P Code sec. 3110 (x))

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

- 1-16. Standard Conditions
- 39. Medical Record Keeping Course

If Warranted:

- 24. Remedial Education
- 38. Continuing Education

Use of Fraudulently issued, counterfeited, etc., Certificate (B&P Code 3107)

Maximum Discipline: Denial or Revocation

Minimum Discipline: Denial or Revocation

Maximum Discipline: Revocation and Cost Recovery

Minimum Discipline: Stayed Revocation, 3-5 years probation

Required:

1-16. Standard Conditions

Commented [KC134]: Provides opportunity to review prescriptions

Commented [KC135]: Allows limitations on employment

Commented [KC136]: Allows limitations on specific procedures when appropriate

Commented [KC137]: Allows limitations on employment settings when appropriate

Commented [KC138]: Allows limitations on specific procedures when appropriate

Commented [KC139]: Provides direct supervision of

Commented [KC140]: Allows limitations on specific

procedures when appropriate

Commented [KC141]: Requires probationer to prove clinical skills

If Warranted:

22. Worksite Monitor 24. Remedial Education

25. Suspension

26. Employment Limitations

38. Continuing Education

CE Audit Failure (B& P Code 3106, 3110(a), 3110(e))

Maximum Discipline: Revocation

Minimum Discipline: Suspension until CE Compliance verified

Required:

1-16 Standard Terms

38. Continuing Education

If Warranted:

Commented [KC142]: Given the severity of the violation, we did not feel probation terms were appropriate

Uniform Standards Regarding Substance-Abusing Healing Arts Licensees

Senate Bill 1441 (Ridley-Thomas)

Implementation by
Department of Consumer Affairs,
Substance Abuse Coordination Committee



Brian J. Stiger, Director April 2011



Substance Abuse Coordination Committee

Brian Stiger, Chair

Director, Department of Consumer Affairs

Elinore F. McCance-Katz, M.D., Ph. D.

CA Department of Alcohol & Drug Programs

Janelle Wedge **Acupuncture Board**

Kim Madsen

California Board of Behavioral Sciences

Robert Puleo

Board of Chiropractic Examiners

Lori Hubble

Dental Hygiene Committee of California

Richard De Cuir

Dental Board of California

Linda Whitney

Medical Board of California

Heather Martin

California Board of Occupational Therapy

Mona Maggio

California State Board of Optometry

Teresa Bello-Jones

Board of Vocational Nursing and

Psychiatric Technicians

Donald Krpan, D.O.

Osteopathic Medical Board of California

Francine Davies

Naturopathic Medicine Committee

Virginia Herold

California State Board of Pharmacy

Steve Hartzell

Physical Therapy Board of California

Elberta Portman

Physician Assistant Committee

Jim Rathlesberger

Board of Podiatric Medicine

Robert Kahane

Board of Psychology

Louise Bailey

Board of Registered Nursing

Stephanie Nunez

Respiratory Care Board of California

Annemarie Del Mugnaio

Speech-Language Pathology & Audiology &

Hearing Aid Dispenser Board

Susan Geranen

Veterinary Medical Board

Table of Contents

Uniform Standard #1	 4
Uniform Standard #2	 6
Uniform Standard #3	 7
Uniform Standard #4	 8
Uniform Standard #5	 12
Uniform Standard #6	 13
Uniform Standard #7	 14
Uniform Standard #8	 16
Uniform Standard #9	 17
Uniform Standard #10	 18
Uniform Standard #11	 20
Uniform Standard #12	 21
Uniform Standard #13	 22
Uniform Standard #14	 26
Uniform Standard #15	 27
Uniform Standard #16	28

#1 SENATE BILL 1441 REQUIREMENT

Specific requirements for a clinical diagnostic evaluation of the licensee, including, but not limited to, required qualifications for the providers evaluating the licensee.

#1 Uniform Standard

If a healing arts board orders a licensee who is either in a diversion program or whose license is on probation due to a substance abuse problem to undergo a clinical diagnosis evaluation, the following applies:

- 1. The clinical diagnostic evaluation shall be conducted by a licensed practitioner who:
 - holds a valid, unrestricted license, which includes scope of practice to conduct a clinical diagnostic evaluation;
 - has three (3) years experience in providing evaluations of health professionals with substance abuse disorders; and,
 - is approved by the board.
- 2. The clinical diagnostic evaluation shall be conducted in accordance with acceptable professional standards for conducting substance abuse clinical diagnostic evaluations.
- 3. The clinical diagnostic evaluation report shall:
 - set forth, in the evaluator's opinion, whether the licensee has a substance abuse problem;
 - set forth, in the evaluator's opinion, whether the licensee is a threat to himself/herself or others; and,
 - set forth, in the evaluator's opinion, recommendations for substance abuse treatment, practice restrictions, or other recommendations related to the licensee's rehabilitation and safe practice.

The evaluator shall not have a financial relationship, personal relationship, or business relationship with the licensee within the last five years. The evaluator shall provide an objective, unbiased, and independent evaluation.

If the evaluator determines during the evaluation process that a licensee is a threat to himself/herself or others, the evaluator shall notify the board within 24 hours of such a determination.

For all evaluations, a final written report shall be provided to the board no later than ten (10) days from the date the evaluator is assigned the matter unless the evaluator requests additional information to complete the evaluation, not to exceed 30 days.

#2 SENATE BILL 1441 REQUIREMENT

Specific requirements for the temporary removal of the licensee from practice, in order to enable the licensee to undergo the clinical diagnostic evaluation described in subdivision (a) and any treatment recommended by the evaluator described in subdivision (a) and approved by the board, and specific criteria that the licensee must meet before being permitted to return to practice on a full-time or part-time basis.

#2 Uniform Standard

The following practice restrictions apply to each licensee who undergoes a clinical diagnostic evaluation:

- The Board shall order the licensee to cease practice during the clinical diagnostic evaluation pending the results of the clinical diagnostic evaluation and review by the diversion program/board staff.
- 2. While awaiting the results of the clinical diagnostic evaluation required in Uniform Standard #1, the licensee shall be randomly drug tested at least two (2) times per week.

After reviewing the results of the clinical diagnostic evaluation, and the criteria below, a diversion or probation manager shall determine, whether or not the licensee is safe to return to either part-time or fulltime practice. However, no licensee shall be returned to practice until he or she has at least 30 days of negative drug tests.

- the license type;
- the licensee's history;
- the documented length of sobriety/time that has elapsed since substance use
- the scope and pattern of use;
- the treatment history;
- the licensee's medical history and current medical condition;
- the nature, duration and severity of substance abuse, and
- whether the licensee is a threat to himself/herself or the public.

#3 SENATE BILL 1441 REQUIREMENT

Specific requirements that govern the ability of the licensing board to communicate with the licensee's employer about the licensee's status or condition.

#3 Uniform Standard

If the licensee who is either in a board diversion program or whose license is on probation has an employer, the licensee shall provide to the board the names, physical addresses, mailing addresses, and telephone numbers of all employers and supervisors and shall give specific, written consent that the licensee authorizes the board and the employers and supervisors to communicate regarding the licensee's work status, performance, and monitoring.

#4 SENATE BILL 1441 REQUIREMENT

Standards governing all aspects of required testing, including, but not limited to, frequency of testing, randomnicity, method of notice to the licensee, number of hours between the provision of notice and the test, standards for specimen collectors, procedures used by specimen collectors, the permissible locations of testing, whether the collection process must be observed by the collector, backup testing requirements when the licensee is on vacation or otherwise unavailable for local testing, requirements for the laboratory that analyzes the specimens, and the required maximum timeframe from the test to the receipt of the result of the test.

#4 Uniform Standard

The following standards shall govern all aspects of testing required to determine abstention from alcohol and drugs for any person whose license is placed on probation or in a diversion program due to substance use:

TESTING FREQUENCY SCHEDULE

A board may order a licensee to drug test at any time. Additionally, each licensee shall be tested RANDOMLY in accordance with the schedule below:

Level	Segments of Probation/Diversion	Minimum Range of Number of Random Tests
I	Year 1	52-104 per year
*	Year 2+	36-104 per year

^{*}The minimum range of 36-104 tests identified in level II, is for the second year of probation or diversion, and each year thereafter, up to five (5) years. Thereafter, administration of one (1) time per month if there have been no positive drug tests in the previous five (5) consecutive years of probation or diversion.

Nothing precludes a board from increasing the number of random tests for any reason. Any board who finds or has suspicion that a licensee has committed a violation of a board's testing program or who has committed a Major Violation, as identified in Uniform Standard 10, may reestablish the testing cycle by placing that licensee at the beginning of level I, in addition to any other disciplinary action that may be pursued.

EXCEPTIONS TO TESTING FREQUENCY SCHEDULE

I. PREVIOUS TESTING/SOBRIETY
In cases where a board has evidence that a licensee has participated in a treatment or monitoring program requiring random testing, prior to being subject to testing by the board, the board may give consideration to that testing in altering the testing

frequency schedule so that it is equivalent to this standard.

II. VIOLATION(S) OUTSIDE OF EMPLOYMENT

An individual whose license is placed on probation for a single conviction or incident or two convictions or incidents, spanning greater than seven years from each other, where those violations did not occur at work or while on the licensee's way to work, where alcohol or drugs were a contributing factor, may bypass level I and participate in level II of the testing frequency schedule.

III. NOT EMPLOYED IN HEALTH CARE FIELD

A board may reduce testing frequency to a minimum of 12 times per year for any person who is not practicing OR working in any health care field. If a reduced testing frequency schedule is established for this reason, and if a licensee wants to return to practice or work in a health care field, the licensee shall notify and secure the approval of the licensee's board. Prior to returning to any health care employment, the licensee shall be subject to level I testing frequency for at least 60 days. At such time the person returns to employment (in a health care field), if the licensee has not previously met the level I frequency standard, the licensee shall be subject to completing a full year at level I of the testing frequency schedule, otherwise level II testing shall be in effect.

IV. TOLLING

A board may postpone all testing for any person whose probation or diversion is placed in a tolling status if the overall length of the probationary or diversion period is also tolled. A licensee shall notify the board upon the licensee's return to California and shall be subject to testing as provided in this standard. If the licensee returns to employment in a health care field, and has not previously met the level I frequency standard, the licensee shall be subject to completing a full year at level I of the testing frequency schedule, otherwise level II testing shall be in effect.

V. SUBSTANCE USE DISORDER NOT DIAGNOSED

In cases where no current substance use disorder diagnosis is made, a lesser period of monitoring and toxicology screening may be adopted by the board, but not to be less than 24 times per year.

OTHER DRUG STANDARDS

Drug testing may be required on any day, including weekends and holidays.

The scheduling of drug tests shall be done on a random basis, preferably by a computer program, so that a licensee can make no reasonable assumption of when he/she will be tested again. Boards should be prepared to report data to support back-to-back testing as well as, numerous different intervals of testing.

Licensees shall be required to make daily contact to determine if drug testing is required.

Licensees shall be drug tested on the date of notification as directed by the board.

Specimen collectors must either be certified by the Drug and Alcohol Testing Industry Association or have completed the training required to serve as a collector for the U.S. Department of Transportation.

Specimen collectors shall adhere to the current U.S. Department of Transportation Specimen Collection Guidelines.

Testing locations shall comply with the Urine Specimen Collection Guidelines published by the U.S. Department of Transportation, regardless of the type of test administered.

Collection of specimens shall be observed.

Prior to vacation or absence, alternative drug testing location(s) must be approved by the board.

Laboratories shall be certified and accredited by the U.S. Department of Health and Human Services.

A collection site must submit a specimen to the laboratory within one (1) business day of receipt. A chain of custody shall be used on all specimens. The laboratory shall process results and provide legally defensible test results within seven (7) days of receipt of the specimen. The appropriate board will be notified of non-negative test results within one (1) business day and will be notified of negative test results within seven (7) business days.

A board may use other testing methods in place of, or to supplement biological fluid testing, if the alternate testing method is appropriate.

PETITIONS FOR REINSTATEMENT

Nothing herein shall limit a board's authority to reduce or eliminate the standards specified herein pursuant to a petition for reinstatement or reduction of penalty filed pursuant to Government Code section 11522 or statutes applicable to the board that contains different provisions for reinstatement or reduction of penalty.

OUTCOMES AND AMENDMENTS

For purposes of measuring outcomes and effectiveness, each board shall collect and report historical and post implementation data as follows:

Historical Data - Two Years Prior to Implementation of Standard

Each board should collect the following historical data (as available), for a period of two years, prior to implementation of this standard, for each person subject to testing for banned substances, who has 1) tested positive for a banned substance, 2) failed to

appear or call in, for testing on more than three occasions, 3) failed to pay testing costs, or 4) a person who has given a dilute or invalid specimen.

Post Implementation Data- Three Years

Each board should collect the following data annually, for a period of three years, for every probationer and diversion participant subject to testing for banned substances, following the implementation of this standard.

Data Collection

The data to be collected shall be reported to the Department of Consumer Affairs and the Legislature, upon request, and shall include, but may not be limited to:

Probationer/Diversion Participant Unique Identifier

License Type

Probation/Diversion Effective Date

General Range of Testing Frequency by/for Each Probationer/Diversion Participant

Dates Testing Requested

Dates Tested

Identify the Entity that Performed Each Test

Dates Tested Positive

Dates Contractor (if applicable) was informed of Positive Test

Dates Board was informed of Positive Test

Dates of Questionable Tests (e.g. dilute, high levels)

Date Contractor Notified Board of Questionable Test

Identify Substances Detected or Questionably Detected

Dates Failed to Appear

Date Contractor Notified Board of Failed to Appear

Dates Failed to Call In for Testing

Date Contractor Notified Board of Failed to Call In for Testing

Dates Failed to Pay for Testing

Date(s) Removed/Suspended from Practice (identify which)

Final Outcome and Effective Date (if applicable)

#5 SENATE BILL 1441 REQUIREMENT

Standards governing all aspects of group meeting attendance requirements, including, but not limited to, required qualifications for group meeting facilitators, frequency of required meeting attendance, and methods of documenting and reporting attendance or nonattendance by licensees.

#5 Uniform Standard

If a board requires a licensee to participate in group support meetings, the following shall apply:

When determining the frequency of required group meeting attendance, the board shall give consideration to the following:

- the licensee's history;
- the documented length of sobriety/time that has elapsed since substance use;
- the recommendation of the clinical evaluator;
- the scope and pattern of use;
- the licensee's treatment history; and,
- the nature, duration, and severity of substance abuse.

Group Meeting Facilitator Qualifications and Requirements:

- 1. The meeting facilitator must have a minimum of three (3) years experience in the treatment and rehabilitation of substance abuse, and shall be licensed or certified by the state or other nationally certified organizations.
- 2. The meeting facilitator must not have a financial relationship, personal relationship, or business relationship with the licensee within the last year.
- 3. The group meeting facilitator shall provide to the board a signed document showing the licensee's name, the group name, the date and location of the meeting, the licensee's attendance, and the licensee's level of participation and progress.
- 4. The facilitator shall report any unexcused absence within 24 hours.

#6SENATE BILL 1441 REQUIREMENT

Standards used in determining whether inpatient, outpatient, or other type of treatment is necessary.

#6 Uniform Standard

In determining whether inpatient, outpatient, or other type of treatment is necessary, the board shall consider the following criteria:

- recommendation of the clinical diagnostic evaluation pursuant to Uniform Standard #1;
- license type;
- licensee's history;
- documented length of sobriety/time that has elapsed since substance abuse;
- scope and pattern of substance use;
- licensee's treatment history;
- licensee's medical history and current medical condition;
- nature, duration, and severity of substance abuse, and
- threat to himself/herself or the public.

#7 SENATE BILL 1441 REQUIREMENT

Worksite monitoring requirements and standards, including, but not limited to, required qualifications of worksite monitors, required methods of monitoring by worksite monitors, and required reporting by worksite monitors.

#7 Uniform Standard

A board may require the use of worksite monitors. If a board determines that a worksite monitor is necessary for a particular licensee, the worksite monitor shall meet the following requirements to be considered for approval by the board.

- 1. The worksite monitor shall not have financial, personal, or familial relationship with the licensee, or other relationship that could reasonably be expected to compromise the ability of the monitor to render impartial and unbiased reports to the board. If it is impractical for anyone but the licensee's employer to serve as the worksite monitor, this requirement may be waived by the board; however, under no circumstances shall a licensee's worksite monitor be an employee of the licensee.
- 2. The worksite monitor's license scope of practice shall include the scope of practice of the licensee that is being monitored, be another health care professional if no monitor with like practice is available, or, as approved by the board, be a person in a position of authority who is capable of monitoring the licensee at work.
- 3. If the worksite monitor is a licensed healthcare professional he or sheshall have an active unrestricted license, with no disciplinary action within the last five (5) years.
- 4. The worksite monitor shall sign an affirmation that he or she has reviewed the terms and conditions of the licensee's disciplinary order and/or contract and agrees to monitor the licensee as set forth by the board.
- 5. The worksite monitor must adhere to the following required methods of monitoring the licensee:
 - a) Have face-to-face contact with the licensee in the work environment on a frequent basis as determined by the board, at least once per week.
 - b) Interview other staff in the office regarding the licensee's behavior, if applicable.
 - c) Review the licensee's work attendance.

Reporting by the worksite monitor to the board shall be as follows:

 Any suspected substance abuse must be verbally reported to the board and the licensee's employer within one (1) business day of occurrence. If occurrence is not during the board's normal business hours the verbal report must be within one (1) hour of the next business day. A written report shall be submitted to the board within 48 hours of occurrence.

- 2. The worksite monitor shall complete and submit a written report monthly or as directed by the board. The report shall include:
 - the licensee's name;
 - license number;
 - worksite monitor's name and signature;
 - worksite monitor's license number;
 - worksite location(s);
 - dates licensee had face-to-face contact with monitor;
 - staff interviewed, if applicable;
 - attendance report;
 - any change in behavior and/or personal habits;
 - any indicators that can lead to suspected substance abuse.

The licensee shall complete the required consent forms and sign an agreement with the worksite monitor and the board to allow the board to communicate with the worksite monitor.

#8 SENATE BILL 1441 REQUIREMENT

Procedures to be followed when a licensee tests positive for a banned substance.

#8 Uniform Standard

When a licensee tests positive for a banned substance:

- 1. The board shall order the licensee to cease practice;
- 2. The board shall contact the licensee and instruct the licensee to leave work; and
- 3. The board shall notify the licensee's employer, if any, and worksite monitor, if any, that the licensee may not work.

Thereafter, the board should determine whether the positive drug test is in fact evidence of prohibited use. If so, proceed to Standard #9. If not, the board shall immediately lift the cease practice order.

In determining whether the positive test is evidence of prohibited use, the board should, as applicable:

- 1. Consult the specimen collector and the laboratory;
- 2. Communicate with the licensee and/or any physician who is treating the licensee; and
- 3. Communicate with any treatment provider, including group facilitator/s.

#9 SENATE BILL 1441 REQUIREMENT

Procedures to be followed when a licensee is confirmed to have ingested a banned substance.

#9 Uniform Standard

When a board confirms that a positive drug test is evidence of use of a prohibited substance, the licensee has committed a major violation, as defined in Uniform Standard #10 and the board shall impose the consequences set forth in Uniform Standard #10.

#10 SENATE BILL 1441 REQUIREMENT

Specific consequences for major and minor violations. In particular, the committee shall consider the use of a "deferred prosecution" stipulation described in Section 1000 of the Penal Code, in which the licensee admits to self-abuse of drugs or alcohol and surrenders his or her license. That agreement is deferred by the agency until or unless licensee commits a major violation, in which case it is revived and license is surrendered.

#10 Uniform Standard

Major Violations include, but are not limited to:

- 1. Failure to complete a board-ordered program;
- 2. Failure to undergo a required clinical diagnostic evaluation;
- 3. Multiple minor violations;
- 4. Treating patients while under the influence of drugs/alcohol;
- 5. Any drug/alcohol related act which would constitute a violation of the practice act or state/federal laws;
- 6. Failure to obtain biological testing for substance abuse;
- 7. Testing positive and confirmation for substance abuse pursuant to Uniform Standard #9;
- 8. Knowingly using, making, altering or possessing any object or product in such a way as to defraud a drug test designed to detect the presence of alcohol or a controlled substance.

Consequences for a major violation include, but are not limited to:

- 1. Licensee will be ordered to cease practice.
 - a) the licensee must undergo a new clinical diagnostic evaluation, and
 - b) the licensee must test negative for at least a month of continuous drug testing before being allowed to go back to work.
- 2. Termination of a contract/agreement.
- 3. Referral for disciplinary action, such as suspension, revocation, or other action as determined by the board.

Minor Violations include, but are not limited to:

- 1. Untimely receipt of required documentation;
- 2. Unexcused non-attendance at group meetings;
- 3. Failure to contact a monitor when required;
- 4. Any other violations that do not present an immediate threat to the violator or to the public.

Consequences for minor violations include, but are not limited to:

- 1. Removal from practice;
- 2. Practice limitations;
- 3. Required supervision;
- 4. Increased documentation;
- 5. Issuance of citation and fine or a warning notice;
- 6. Required re-evaluation/testing;
- 7. Other action as determined by the board.

#11 SENATE BILL 1441 REQUIREMENT

Criteria that a licensee must meet in order to petition for return to practice on a full time basis.

#11 Uniform Standard

"Petition" as used in this standard is an informal request as opposed to a "Petition for Modification" under the Administrative Procedure Act.

The licensee shall meet the following criteria before submitting a request (petition) to return to full time practice:

- 1. Demonstrated sustained compliance with current recovery program.
- 2. Demonstrated the ability to practice safely as evidenced by current work site reports, evaluations, and any other information relating to the licensee's substance abuse.
- 3. Negative drug screening reports for at least six (6) months, two (2) positive worksite monitor reports, and complete compliance with other terms and conditions of the program.

#12 SENATE BILL 1441 REQUIREMENT

Criteria that a licensee must meet in order to petition for reinstatement of a full and unrestricted license.

#12 Uniform Standard

"Petition for Reinstatement" as used in this standard is an informal request (petition) as opposed to a "Petition for Reinstatement" under the Administrative Procedure Act.

The licensee must meet the following criteria to request (petition) for a full and unrestricted license.

- 1. Demonstrated sustained compliance with the terms of the disciplinary order, if applicable.
- 2. Demonstrated successful completion of recovery program, if required.
- 3. Demonstrated a consistent and sustained participation in activities that promote and support their recovery including, but not limited to, ongoing support meetings, therapy, counseling, relapse prevention plan, and community activities.
- 4. Demonstrated that he or she is able to practice safely.
- 5. Continuous sobriety for three (3) to five (5) years.

#13 SENATE BILL 1441 REQUIREMENT

If a board uses a private-sector vendor that provides diversion services, (1) standards for immediate reporting by the vendor to the board of any and all noncompliance with process for providers or contractors that provide diversion services, including, but not limited to, specimen collectors, group meeting facilitators, and worksite monitors; (3) standards requiring the vendor to disapprove and discontinue the use of providers or contractors that fail to provide effective or timely diversion services; and (4) standards for a licensee's termination from the program and referral to enforcement.

#13 Uniform Standard

- 1. A vendor must report to the board any major violation, as defined in Uniform Standard #10, within one (1) business day. A vendor must report to the board any minor violation, as defined in Uniform Standard #10, within five (5) business days.
- A vendor's approval process for providers or contractors that provide diversion services, including, but not limited to, specimen collectors, group meeting facilitators, and worksite monitors is as follows:

(a) Specimen Collectors:

- (1) The provider or subcontractor shall possess all the materials, equipment, and technical expertise necessary in order to test every licensee for which he or she is responsible on any day of the week.
- (2) The provider or subcontractor shall be able to scientifically test for urine, blood, and hair specimens for the detection of alcohol, illegal, and controlled substances.
- (3) The provider or subcontractor must provide collection sites that are located in areas throughout California.
- (4) The provider or subcontractor must have an automated 24-hour toll-free telephone system and/or a secure on-line computer database that allows the participant to check in daily for drug testing.
- (5) The provider or subcontractor must have or be subcontracted with operating collection sites that are engaged in the business of collecting urine, blood, and hair follicle specimens for the testing of drugs and alcohol within the State of California.
- (6) The provider or subcontractor must have a secure, HIPAA compliant, website or computer system to allow staff access to drug test results and compliance reporting information that is available 24 hours a day.

(7) The provider or subcontractor shall employ or contract with toxicologists that are licensed physicians and have knowledge of substance abuse disorders and the appropriate medical training to interpret and evaluate laboratory drug test results, medical histories, and any other information relevant to biomedical information.

- (8) A toxicology screen will not be considered negative if a positive result is obtained while practicing, even if the practitioner holds a valid prescription for the substance.
- (9) Must undergo training as specified in Uniform Standard #4 (6).

(b) Group Meeting Facilitators:

A group meeting facilitator for any support group meeting:

- (1) must have a minimum of three (3) years experience in the treatment and rehabilitation of substance abuse:
- (2) must be licensed or certified by the state or other nationally certified organization;
- (3) must not have a financial relationship, personal relationship, or business relationship with the licensee within the last year;
- (4) shall report any unexcused absence within 24 hours to the board, and,
- (5) shall provide to the board a signed document showing the licensee's name, the group name, the date and location of the meeting, the licensee's attendance, and the licensee's level of participation and progress.

(c) Work Site Monitors:

The worksite monitor must meet the following qualifications:

- (1) Shall not have financial, personal, or familial relationship with the licensee, or other relationship that could reasonably be expected to compromise the ability of the monitor to render impartial and unbiased reports to the board. If it is impractical for anyone but the licensee's employer to serve as the worksite monitor, this requirement may be waived by the board; however, under no circumstances shall a licensee's worksite monitor be an employee of the licensee.
- (2) The monitor's licensure scope of practice shall include the scope of practice of the licensee that is being monitored, be another health care professional if no

- monitor with like practice is available, or, as approved by the board, be a person in a position of authority who is capable of monitoring the licensee at work.
- (3) Shall have an active unrestricted license, with no disciplinary action within the last five (5) years.
- (4) Shall sign an affirmation that he or she has reviewed the terms and conditions of the licensee's disciplinary order and/or contract and agrees to monitor the licensee as set forth by the board.
- 2. The worksite monitor must adhere to the following required methods of monitoring the licensee:
 - a) Have face-to-face contact with the licensee in the work environment on a frequent basis as determined by the board, at least once per week.
 - b) Interview other staff in the office regarding the licensee's behavior, if applicable.
 - c) Review the licensee's work attendance.
- 3. Any suspected substance abuse must be verbally reported to the contractor, the board, and the licensee's employer within one (1) business day of occurrence. If occurrence is not during the board's normal business hours the verbal report must be within one (1) hour of the next business day. A written report shall be submitted to the board within 48 hours of occurrence.
- 4. The worksite monitor shall complete and submit a written report monthly or as directed by the board. The report shall include:
 - the licensee's name;
 - license number;
 - worksite monitor's name and signature;
 - worksite monitor's license number;
 - worksite location(s);
 - dates licensee had face-to-face contact with monitor;
 - staff interviewed, if applicable;
 - attendance report;
 - any change in behavior and/or personal habits;

• any indicators that can lead to suspected substance abuse.

(d) Treatment Providers

Treatment facility staff and services must have:

- (1) Licensure and/or accreditation by appropriate regulatory agencies;
- (2) Sufficient resources available to adequately evaluate the physical and mental needs of the client, provide for safe detoxification, and manage any medical emergency;
- (3) Professional staff who are competent and experienced members of the clinical staff;
- (4) Treatment planning involving a multidisciplinary approach and specific aftercare plans;
- (5) Means to provide treatment/progress documentation to the provider.

(e) General Vendor Requirements

The vendor shall disapprove and discontinue the use of providers or contractors that fail to provide effective or timely diversion services as follows:

- (1) The vendor is fully responsible for the acts and omissions of its subcontractors and of persons either directly or indirectly employed by any of them. No subcontract shall relieve the vendor of its responsibilities and obligations. All state policies, guidelines, and requirements apply to all subcontractors.
- (2) If a subcontractor fails to provide effective or timely services as listed above, but not limited to any other subcontracted services, the vendor will terminate services of said contractor within 30 business days of notification of failure to provide adequate services.
- (3) The vendor shall notify the appropriate board within five (5) business days of termination of said subcontractor

#14 SENATE BILL 1441 REQUIREMENT

If a board uses a private-sector vendor that provides diversion services, the extent to which licensee participation in that program shall be kept confidential from the public.

#14 Uniform Standard

The board shall disclose the following information to the public for licensees who are participating in a board monitoring/diversion program regardless of whether the licensee is a self-referral or a board referral. However, the disclosure shall not contain information that the restrictions are a result of the licensee's participation in a diversion program.

- Licensee's name;
- Whether the licensee's practice is restricted, or the license is on inactive status;
- A detailed description of any restriction imposed.

#15 SENATE BILL 1441 REQUIREMENT

If a board uses a private-sector vendor that provides diversion services, a schedule for external independent audits of the vendor's performance in adhering to the standards adopted by the committee.

#15 Uniform Standard

- 1. If a board uses a private-sector vendor to provide monitoring services for its licensees, an external independent audit must be conducted at least once every three (3) years by a qualified, independent reviewer or review team from outside the department with no real or apparent conflict of interest with the vendor providing the monitoring services. In addition, the reviewer shall not be a part of or under the control of the board. The independent reviewer or review team must consist of individuals who are competent in the professional practice of internal auditing and assessment processes and qualified to perform audits of monitoring programs.
- 2. The audit must assess the vendor's performance in adhering to the uniform standards established by the board. The reviewer must provide a report of their findings to the board by June 30 of each three (3) year cycle. The report shall identify any material inadequacies, deficiencies, irregularities, or other non-compliance with the terms of the vendor's monitoring services that would interfere with the board's mandate of public protection.
- 3. The board and the department shall respond to the findings in the audit report.

#16 SENATE BILL 1441 Requirement

Measurable criteria and standards to determine whether each board's method of dealing with substance-abusing licensees protects patients from harm and is effective in assisting its licensees in recovering from substance abuse in the long term.

#16 Uniform Standard

Each board shall report the following information on a yearly basis to the Department of Consumer Affairs and the Legislature as it relates to licensees with substance abuse problems who are either in a board probation and/or diversion program.

- Number of intakes into a diversion program
- Number of probationers whose conduct was related to a substance abuse problem
- Number of referrals for treatment programs
- Number of relapses (break in sobriety)
- Number of cease practice orders/license in-activations
- Number of suspensions
- Number terminated from program for noncompliance
- Number of successful completions based on uniform standards
- Number of major violations; nature of violation and action taken
- Number of licensees who successfully returned to practice
- Number of patients harmed while in diversion

The above information shall be further broken down for each licensing category, specific substance abuse problem (i.e. cocaine, alcohol, Demerol etc.), whether the licensee is in a diversion program and/or probation program.

If the data indicates that licensees in specific licensing categories or with specific substance abuse problems have either a higher or lower probability of success, that information shall be taken into account when determining the success of a program. It may also be used to determine the risk factor when a board is determining whether a license should be revoked or placed on probation.

The board shall use the following criteria to determine if its program protects patients from harm and is effective in assisting its licensees in recovering from substance abuse in the long term.

- At least 100 percent of licensees who either entered a diversion program or whose license was placed on probation as a result of a substance abuse problem successfully completed either the program or the probation, or had their license to practice revoked or surrendered on a timely basis based on noncompliance of those programs.
- At least 75 percent of licensees who successfully completed a diversion program or probation did not have any substantiated complaints related to substance abuse for at least five (5) years after completion.