

Registered Dispensing Optician Applications FY 17/18 - 18/19

RDO: Registered Dispensing Optician

CLD: Contact Lens Dispenser

SLD: Spectacle Lens Dispenser

NRCLD: Non-Resident Contact Lens Dispenser

		FY 17/18	Q1			Q2			Q3			Q4			FY 18/19
		Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
RDOs	Paper Applications Received	59	0	2	1	0	0	0							3
	Online Applications Received	152	10	21	17	22	21	17							108
	Paper Applications Approved	84	1	2	6	4	1	0							14
	Online Applications Approved	52	1	3	11	9	8	4							36
	Avg. Cycle Time (Paper)	127	168	156	136	79	71	0							120
	Avg. Cycle Time (Online)	80	82	142	103	85	100	82							98
	Expired/Withdrawn/Cancelled	44	1	8	24	2	7	9							51
	Pending Apps	76	83	93	70	77	82	86							86

		FY 17/18	Q1			Q2			Q3			Q4			FY 18/19
		Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
CLDs	Paper Applications Received	62	0	1	0	1	2	3							7
	Online Applications Received	92	4	15	6	8	23	9							65
	Paper Applications Approved	67	2	0	1	9	1	0							13
	Online Applications Approved	60	10	6	9	32	13	8							78
	Avg. Cycle Time (Paper)	88	156	0	199	80	103	0							153
	Avg. Cycle Time (Online)	75	116	100	109	62	88	72							94
	Expired/Withdrawn/Cancelled	18	3	0	3	0	1	0							7
	Pending Apps	43	32	42	35	35	45	49							49

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		Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
SLDs	Paper Applications Received	153	4	8	2	4	6	6							30
	Online Applications Received	257	21	48	23	34	35	21							182
	Paper Applications Approved	196	3	8	4	8	2	5							30
	Online Applications Approved	146	8	21	22	48	26	28							153
	Avg. Cycle Time (Paper)	120	59	59	146	116	141	66							92
	Avg. Cycle Time (Online)	77	131	125	122	89	107	90							104
	Expired/Withdrawn/Cancelled	49	4	11	3	4	3	2							27
	Pending Apps	118	128	144	140	118	128	120							120

		FY 17/18	Q1			Q2			Q3			Q4			FY 18/19
		Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
NRCLDs	Paper Applications Received	2	0	0	0	0	0	0							0
	Online Applications Received	2	0	0	0	0	0	1							1
	Paper Applications Approved	2	0	0	0	0	0	0							0
	Online Applications Approved	0	0	0	1	0	0	0							1
	Avg. Cycle Time (Paper)	225	0	0	0	0	0	0							0
	Avg. Cycle Time (Online)	0	0	0	111	0	0	0							111
	Expired/Withdrawn/Cancelled	2	0	0	0	0	0	0							0
	Pending Apps	2	2	2	1	0	1	2							2

Registered Dispensing Optician Renewals FY 17/18 - 18/19

RDO: Registered Dispensing Optician

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		FY 17/18	Q1			Q2			Q3			Q4			FY 18/19
		Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
RDOs	Paper Renewals Approved	502	29	32	30	9	9	11							120
	Online Renewals Approved	89	9	8	22	9	15	30							93
	Avg. Cycle Time (Paper)	57	7	14	65	8	15	38							27
	Avg. Cycle Time (Online)	108	0	1	9	1	10	8							7

		FY 17/18	Q1			Q2			Q3			Q4			FY 18/19
		Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
CLDs	Paper Renewals Approved	197	9	14	8	32	5	21							89
	Online Renewals Approved	200	17	20	22	72	36	29							196
	Avg. Cycle Time (Paper)	59	74	77	64	62	24	136							81
	Avg. Cycle Time (Online)	32	46	36	54	119	23	59							70

		FY 17/18	Q1			Q2			Q3			Q4			FY 18/19
		Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
SLDs	Paper Renewals Approved	443	24	21	31	67	18	49							210
	Online Renewals Approved	340	48	49	53	107	63	69							196
	Avg. Cycle Time (Paper)	54	61	92	59	88	64	115							85
	Avg. Cycle Time (Online)	24	27	40	68	100	32	56							60

		FY 17/18	Q1			Q2			Q3			Q4			FY 18/19
		Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
NRCLDs	Paper Renewals Approved	1	0	0	0	1	1	0							2
	Online Renewals Approved	2	0	0	1	0	0	1							2
	Avg. Cycle Time (Paper)	15	0	0	0	96	41	0							35
	Avg. Cycle Time (Online)	0	0	0	0	0	0	0							0