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**To:** Board Members

**Date:** April 21, 2017

**From:** Madhu Chawla  
Board President

**Telephone:** (916) 575-7170

**Subject: Agenda Item 5 – Update from the Department of Consumer Affairs**

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A Department of Consumer Affairs (DCA) representative may present updates pertaining to the DCA's Administrative Services, Human Resources, Enforcement, Information Technology, Communications and Outreach, Legislative, Regulatory and Policy matters.