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**To:** Board Members

**Date:** November 4, 2016

**From:** Madhu Chawla  
Board President

**Telephone:** (916) 575-7170

**Subject:** Agenda Item 8 – Update from the Department of Consumer Affairs

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A Department of Consumer Affairs (DCA) representative may present updates pertaining to the DCA's Administrative Services, Human Resources, Enforcement, Information Technology, Communications and Outreach, Legislative, Regulatory and Policy matters.