



BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • CALIFORNIA STATE BOARD OF OPTOMETRY  
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## Scam Alert

The California State Board of Optometry has learned of a scam targeting our licensees. Scam artists are identifying themselves as California State Board of Optometry staff members or investigators. The licensee is told that they are under investigation, or their license is in peril, and the scammer demands personal information or money to resolve it.

The callers may be “spoofing” a California State Board of Optometry telephone number to make the calls appear to be coming from us.

The California State Board of Optometry will never contact licensees by phone to demand money or personalized information.

Please also consider the following:

- NEVER disclose any personal information, i.e. social security numbers, date of births, or credit/debit card numbers to someone who calls you.
- If you do receive a call of this nature, do not share any information, and contact the California State Board of Optometry directly at [optometry@dca.ca.gov](mailto:optometry@dca.ca.gov) to inquire if there’s a valid reason for the call.
- If the phone number of the caller appears to be from a California State Board of Optometry telephone number, report the scam using the Federal Communications Commission’s consumer complaint form: <https://consumercomplaints.fcc.gov/hc/en-us>