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**MEMBERS OF THE COMMITTEE** 

Donna Burke Glenn Kawaguchi, OD

David Turetsky, OD





### **PUBLIC RELATIONS & OUTREACH COMMITTEE** TELECONFERENCE MEETING AGENDA

April 21, 2016 10:00 AM - 12:00 AM (or until conclusion of business)

**California State Board Optometry** 2450 Del Paso Road, Suite 105 Sacramento, CA 95834

And via Teleconference at the following location:

518 N. Moorpark Rd. **Thousand Oaks, CA 91360** 

#### ORDER OF ITEMS SUBJECT TO CHANGE

- 1. Call to Order/Roll Call
- 2. Public Comment for Items Not on the Agenda Note: The committee may not discuss or take action on any matter raised during this public comment section, except to decide whether to place the matter on the agenda of a future meeting [Government Code §11125, §11125.7(a)].
- 3. Discussion and Implementation of Next Steps Regarding the Board's Online Refractions Consumer Outreach Campaign; Recommendations to Full Board
- 4. Adjournment

The mission of the California State Board of Optometry is to protect the health and safety of California consumers through licensing, education, and regulation of the practice of Optometry.

Meetings of the California State Board of Optometry and its committees are open to the public except when specifically noticed otherwise in accordance with the open meeting act. Public comments will be taken on agenda items at the time the specific item is raised. Time limitations will be determined by the Chairperson. The Board may take action on any item listed on the agenda, unless listed as informational only. Agenda items may be taken out of order to accommodate speakers and to maintain a guorum.

NOTICE: The meeting is accessible to the physically disabled. A person who needs a disability-related accommodation or modification in order to participate in the meeting may make a request by contacting Lydia Bracco at (916) 575-7170 or sending a written request to that person at the California State Board of Optometry, 2450 Del Paso Road, Suite 105, Sacramento, CA 95834. Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation.



### Memo

2450 Del Paso Road, Suite 105 Sacramento, CA 95834 (916) 575-7170, (916) 575-7292 Fax www.optometry.ca.gov

**To:** Committee Members **Date:** April 21, 2016

From: Donna Burke Telephone: (916) 575-7170

Committee Chair

Subject: Agenda Item 1 – Call to Order and Roll Call

The meeting will be called to order and roll call of the committee members will be conducted.

Donna Burke, Committee Chair, Public Member

Glenn Kawaguchi, OD, Professional Member

David Turetsky, OD, Professional Member



### Memo

2450 Del Paso Road, Suite 105 Sacramento, CA 95834 (916) 575-7170, (916) 575-7292 Fax www.optometry.ca.gov

To: Committee Members Date: April 21, 2016

From: Donna Burke Telephone: (916) 575-7170

Committee Chair

Subject: Agenda Item 2 - Public Comment

The committee may not discuss or take action on any matter raised during this public comment section, except to decide whether to place the matter on the agenda of a future meeting [Government Code Sections 11125, 11125.7(a)].





2450 Del Paso Road, Suite 105 Sacramento, CA 95834 (916) 575-7170, (916) 575-7292 Fax www.optometry.ca.gov

To: Committee Members Date: April 21, 2016

From: Donna Burke Telephone: (916) 575-7170

Committee Chair

Subject: Agenda Item 3 - Discussion and Implementation of Next Steps Regarding the

Board's Online Refractions Consumer Outreach Campaign; Recommendations

to Full Board

During the February 19, 2016 Board Meeting, the California State Board of Optometry (Board) approved the Public Relations and Outreach Committee's Campaign proposal to educate consumers on the differences between online refractions and a comprehensive eye examination.

Currently, California licensed ophthalmologists are issuing corrective prescriptions to California consumers after reviewing the consumers' online refraction results. Unfortunately, after receiving an online refraction, many consumers may believe the results are indicative of their ocular health and never see an eye care professional. While online refractions offer convenience and potential cost savings, they simply cannot detect serious ocular diseases that can lead to blindness without early diagnosis and treatment.

The Board-approved outreach campaign consists of brochures (Attachment 1), websites, downloads, renewal notices, public service announcements, news releases, and social media, as well as outreach to the Medical Board of California (MBC), schools, blogs, and National Public Radio.

#### **Action Requested**

As a committee, please further develop messaging and a detailed implementation plan including set deadlines. In addition, use the attached calendar to set meeting dates throughout the year.

#### **Attachments:**

- 1. Draft Online Refraction Consumer Notice
- 2. 2016 Board Calendar

### DRAFT



# **ONLINE REFRACTIONS:** *NOT A COMPREHENSIVE EYE EXAM*



# Understand the risks to your health

Clear vision does not necessarily mean healthy eyes. If you substitute an online refractive eye test for a comprehensive eye exam, key eye issues could be missed and you could be putting your eye health—and possibly your overall health—at serious risk.

### What is an online refractive test?

An online refractive test is a service provided through a website. It is a vision test used as a tool by some California licensed eye care practitioners only to determine your eyeglass or contact lens prescription.

Consumers take the test for a fee and can then receive a prescription for eyeglasses or contact lenses from a California-licensed eye care practitioner.



#### **BOARD OF OPTOMETRY**

2450 Del Paso Road, Suite 105 Sacramento, CA 95834

Phone: (916) 575-7170 Consumer Toll-Free: (866) 585-2666 Fax: (916) 575-7292

www.optometry.ca.gov E-mail: optometry@dca.ca.gov

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DEPARTMENT OF CONSUMER AFFAIRS

PDE\_16-007

# What does a comprehensive eye exam cover that an online refractive test does not?

As opposed to an online refractive test, a tool used to only determine the appropriate lens power needed to improve your vision, a comprehensive eye exam entails an optometrist or ophthalmologist evaluating the overall health of your eyes by:

- Understanding your case history.
- Completing a thorough exam, which will determine the internal and external health of your eyes.
- Conducting an evaluation of your refractive status (how your eyes focus and coordinate) and determining a prescription accordingly.

# Are comprehensive eye exams only for the elderly?

No. You do not have to be elderly, or even middle-aged, to have eye health issues. For example, young people can have diabetes, retinal tears, and eye infections that can be detected during a comprehensive eye exam.

# Why is a comprehensive eye exam important?

The California State Board of Optometry, a consumer protection agency that licenses and regulates optometrists and the optometry profession, believes routine, comprehensive eye exams are crucial to maintain good eye health.

Refractive tests cannot discover eye problems such as:

- Cataracts
- Glaucoma
- Diabetic retinopathy
- Retinal tears and scarring
- Eye infections
- Dry eye syndrome

Some eye health issues have few warning signs and no pain. A comprehensive eye exam performed by an eye care professional (optometrist or ophthalmologist) can help ensure that a problem is found and treated early. For example, diabetes affects more than 8 percent of the U.S. population, but about 7 million people are unaware they are diabetic, according to the Centers for Disease Control and Prevention.



### **California State Board of Optometry** 2016 Meeting Calendar

Agenda Item 3, Attachment 2

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<u>January</u> 1 18	New Year's Day Martin Luther King Jr. Day
<b>April</b> 15	Practice and Education
21	Committee Meeting Public Relations and Outreach Committee Meeting
28	Children's Vision Coalition Meeting

21	Public Relations and Outreach
28	Committee Meeting Children's Vision Coalition Meeting
<u>July</u> 4	Independence Day
<u>November</u>	

19	CSBO Meeting – Southern California
<u>May</u>	
27	CSBO Meeting –
	Sacramento
30	Memorial Day
<u>August</u>	
26	CSBO Meeting -
	Sacramento
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<u>December</u>	
25	Christmas Day

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31 César Chávez Day							
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CSBO Meeting -Sacramento (Tentative)

<u>June</u> 10

<b>November</b>	
18	CSBO Meeting - Southern
	California
11	Veteran's Day
24	Thanksgiving
25	Day After Thanksgiving



## Memo

2450 Del Paso Road, Suite 105 Sacramento, CA 95834 (916) 575-7170, (916) 575-7292 Fax www.optometry.ca.gov

To: Committee Members Date: April 21, 2016

From: Donna Burke Telephone: (916) 575-7170

Committee Chair

Subject: Agenda Item 4 – Adjournment