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To: Board Members Date: April 21, 2017

From: Madhu Chawla Telephone: (916) 575-7170

Board President

Subject: Agenda Item 5 – Update from the Department of Consumer Affairs

A Department of Consumer Affairs (DCA) representative may present updates pertaining to the DCA's Administrative Services, Human Resources, Enforcement, Information Technology, Communications and Outreach, Legislative, Regulatory and Policy matters.